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2024 Impact Report: Fighting Poverty, Changing Lives

**Our Mission**

Community Action Partnership is a catalyst for building relationships that inspire and equip people to end poverty in our community.

**Why Our Work Matters**

Poverty is more than a lack of resources—it’s a barrier to stability and opportunity. Without safe housing, reliable income, and essential services, families and individuals face a constant struggle. Our work ensures that people have the foundation they need to thrive, not just survive.

**Breaking Barriers, Building Futures**

Poverty isn’t just about a lack of money—it’s about the barriers that keep families from reaching stability. High housing costs, low wages, food insecurity, and lack of access to essential services create daily struggles for thousands in our community. At **Community Action Partnership** we are breaking these barriers. Through **housing support, community services, senior services, and weatherization programs,** we provide the foundation people need to thrive. Our impact isn’t just measured in numbers—it’s seen in families staying in their homes, seniors living safely with dignity, and individuals finding paths to self-sufficiency.

**Our Local Theory of Change**

**Stabilized – Basic Needs Secure** means that an individual or family has consistent and reliable access to the essential resources required for survival and well-being. It signifies a level of stability where people are not constantly struggling to meet their fundamental needs, allowing them to focus on long-term goals like education, employment, and financial security.

**Equipped to Exit Poverty – Resilient, Employable, Resource Adequate** means having the necessary skills, resources, and stability to transition from financial insecurity to long-term self-sufficiency.

**Engaged – People Understand Their Stake in Creating a Healthy Community** means Engaged Community Members, creating A Shared Vision, and as a result there will be Improved Services and Resources.

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**In 2024, CAP served 29, 810 individuals who were under-resourced.**

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**Programs & Services:** The core areas that support and drive our goals to stabilize and to equip.

**Area Agency on Aging & Veterans Services**

We provide essential support services to help seniors remain safe, independent, and in their own homes. Through housing assistance, meal programs, healthcare referrals, and in-home support, we ensure older adults can age with dignity and security in their communities.

**Our Impact in Action**:

1. 27 Veterans close to becoming homeless ended up achieving and maintaining their capacity to meet basic needs for 180 days - all 27 of them reported improved financial stability. - **Stabilized**

**Outcomes:** **Stable Housing** - All 27 veterans secured and maintained housing, preventing displacement and potential long-term homelessness. **Improved Financial Well-Being:** They achieved the ability to cover their basic needs, reducing reliance on support services. **Long-Term Independence:** With 180 days of stability, these veterans are far more likely to maintain housing and financial security moving forward. **Community & Economic Benefits:** Housing stability reduces the strain on shelters, healthcare systems, and social services, while financially stable individuals contribute positively to their local economies.

**Why is this important?** Veterans who face homelessness often struggle with **unemployment, mental health challenges, disabilities, and financial hardship.** Without intervention, they risk a cycle of **housing instability, poor health, and economic insecurity.** Our support helped these 27 veterans not only **avoid homelessness** but also **regain financial stability,** proving that targeted assistance can create lasting change.

1. 367 seniors 65+ maintained an independent living situation. **Stabilized**

**Outcomes:** **Preserved Dignity & Quality of Life:** Seniors can stay in familiar surroundings, maintaining autonomy and emotional well-being. **Reduced Risk of Institutionalization:** Avoiding or delaying nursing home placement saves families and the healthcare system significant costs. **Better Health & Safety:** Access to support services helps prevent falls, malnutrition, and medical emergencies, improving overall health. **Financial Stability:** Seniors on fixed incomes avoid financial hardship by receiving essential services like weatherization, utility assistance, and home modifications. **Stronger Communities:** Independent seniors remain active in their communities, reducing isolation and fostering intergenerational connections.

**Why is this important?** As people age, many face challenges that threaten their ability to live independently, such as **mobility issues, fixed incomes, health concerns, and lack of family support**. Without assistance, they may be forced into costly institutional care or unsafe living conditions. By helping **367 seniors** maintain their independence, we are ensuring they can **age with dignity, security, and stability** in their own homes.

1. 101,958 home-delivered and family-style congregate meals were prepared for seniors to ensure they are receiving adequate nutrition and to decrease food insecurity. – **Stabilized**

**Outcomes:** **Reduced Senior Hunger & Malnutrition:** Regular, nutritious meals help prevent serious health conditions like weak immune function, muscle loss, and cognitive decline. **Improved Health & Well-Being:** Seniors receiving consistent meals have fewer hospitalizations, better energy levels, and overall improved health outcomes. **Increased Social Connection:** Congregate meals provide community and companionship, reducing feelings of loneliness and isolation. **Enhanced Safety & Support:** Meal deliveries ensure regular check-ins, so seniors at risk of falls or health emergencies receive attention. **Financial Relief for Seniors on Fixed Incomes:** Access to free or low-cost meals allows seniors to stretch their limited budgets for other essentials like medication and housing.

**Why is this Important?** Proper nutrition is essential for seniors to maintain **good health, independence, and quality of life**, yet many older adults face **food insecurity, mobility challenges, and financial constraints** that make it difficult to access or prepare nutritious meals. By providing **101,958 home-delivered and congregate meals,** our organization is ensuring that seniors receive the nutrition they need to **stay healthy, prevent malnutrition, and remain independent.**

1. 486 case management sessions when SSVF (Supportive Services for Veterans and Families) staff met with veterans. – **Equip**

**Outcomes: Housing Stability:** Veterans receive assistance with rent, utilities, and housing searches, reducing the risk of homelessness. **Financial & Employment Support:** Case managers help veterans access benefits, job training, and financial planning to improve long-term stability. **Mental & Physical Health Resources:** Veterans are connected to healthcare, counseling, and VA services, addressing both immediate and ongoing needs. **Crisis Prevention:** Regular sessions provide early intervention, preventing small challenges from becoming major crises. **Stronger Veteran Reintegration:** With stable housing and resources, veterans can thrive in civilian life, contributing positively to their families and communities.

**Why is this Important?** Case management is a **lifeline** for veterans facing **housing instability, financial hardship, and barriers to essential services**. Through **486 case management sessions**, your SSVF staff provided **personalized guidance and support,** helping veterans navigate challenges and regain stability. These sessions go beyond one-time aid—they **connect veterans to long-term solutions**, ensuring they don’t fall through the cracks.

1. 2,810 rides were provided to individuals who needed to go to doctor appointments or the grocery store or the bank. – **Stabilize**

**Outcomes: Improved Healthcare Access:** Individuals made it to doctor’s appointments, treatments, and pharmacies, leading to better health outcomes and fewer medical emergencies. **Reduced Food Insecurity:** Rides to grocery stores helped individuals purchase fresh, healthy food, decreasing reliance on emergency food assistance. **Financial Stability:** Access to banks and financial services allowed individuals to pay bills, cash checks, and manage their finances effectively. **Increased Independence & Dignity:** Reliable transportation allows individuals to stay engaged in their communities without relying on family or friends. **Support for Seniors & Disabled Individuals:** Many riders are elderly or have mobility challenges, making safe, accessible transportation a key factor in maintaining their independence.

**Why is this Important?** Reliable transportation is a **critical but often overlooked necessity** for individuals facing poverty, disabilities, or aging-related challenges. Without access to a vehicle or public transit, everyday tasks like **going to the doctor, buying groceries, or handling banking needs** become major obstacles. By providing **2,810 rides**, our organization ensured that individuals could **access essential services, maintain their health, and stay financially secure.**

(I added space here to match the others)

1. We helped our clients obtain 39 Identification documents such as birth certificates, social security cards and driver’s licenses. – **Stabilize**

**Outcomes: Increased Employment Opportunities:** With a valid ID, individuals can apply for jobs, complete background checks, and receive paychecks. **Access to Housing & Stability:** Many housing programs require proper identification for rental applications and housing assistance programs. **Enrollment in Benefits & Services:** IDs are necessary to apply for food assistance (SNAP), Medicaid, disability benefits, and other essential aid. **Medical & Healthcare Access:** People can schedule doctor visits, pick up prescriptions, and receive emergency care without restrictions. **Restored Dignity & Independence:** Having an ID empowers individuals to participate fully in society, restoring their sense of identity and self-worth.

**Why is This so Important?** Identification documents are **essential for accessing basic needs and opportunities**, yet many people facing poverty, homelessness, or crisis situations lack them due to **loss, theft, or financial barriers.** Without an ID, individuals **cannot secure housing, employment, healthcare, or government assistance**, keeping them trapped in a cycle of instability. By helping clients obtain **39 identification documents**, our organization removed a **critical barrier to self-sufficiency** and restored access to vital services.

1. 80 hours of legal assistance was provided to seniors. - **Equip**

**Outcomes:** **Prevented Evictions & Housing Loss:** Legal aid helped seniors resolve landlord disputes, secure housing assistance, and prevent homelessness. **Protected Financial Security:** Assistance with wills, power of attorney, and Social Security benefits ensured financial stability and peace of mind. **Access to Healthcare & Benefits:** Seniors received help navigating Medicaid, Medicare, and disability benefits, ensuring they could afford medical care. **Guarded Against Elder Abuse & Fraud:** Legal support helped seniors fight against exploitation, scams, and financialabuse, protecting their assets and well-being. **Empowered Seniors to Make Informed Decisions:** With legal guidance, seniors were able to understand their rights and options, reducing stress and uncertainty.

**Why is This so Important?** Seniors often face **complex legal challenges** related to **housing, healthcare, benefits, elder abuse, and estate planning,** yet many **cannot afford an attorney** or navigate the legal system on their own. By providing **80 hours of legal assistance**, our organization ensured that seniors had the **advocacy and support** needed to protect their rights, maintain stability, and age with dignity.

1. 267 times AAA staff provided mediation and/or customer advocacy interventions such as debt forgiveness, negotiations or issues with landlords, coordinating with other services or government. - **Stabilize**

**Outcomes:** **Prevented Evictions & Housing Loss:** Mediation with landlords helped individuals avoid homelessness and secure stable housing arrangements. **Reduced Financial Hardship:** Debt forgiveness and negotiated repayment plans allowed clients to regain financial control and avoid crisis situations. **Increased Access to Essential Services:** Advocacy ensured clients received government aid, healthcare, and support programs without unnecessary delays or denials. **Empowered Clients to Navigate Systems:** With expert guidance, individuals learned how to advocate for themselves in future disputes, promoting long-term stability. **Improved Quality of Life & Mental Well-Being:** Resolving stressful financial and legal issues reduced anxiety and allowed individuals to focus on rebuilding their lives.

**Why is This so Important?** Many individuals facing poverty, financial hardship, or housing instability struggle to **advocate for themselves** in complex situations involving **debt, landlord disputes, and government services**. Without support, they risk **eviction, financial crisis, or losing access to critical benefits.** By providing **267 mediation and advocacy interventions,** our organization helped clients **overcome bureaucratic barriers, negotiate fair solutions, and access the resources needed to stay stable and secure.**

**Across all eight impact areas, several key themes emerged about why our work matters and how it transforms lives**

**Breaking Barriers to Stability** – Many people struggle with systemic obstacles like lack of ID, transportation, legal issues, and financial hardship. Our organization removes these barriers, allowing individuals to access jobs, housing, healthcare, and other essential services.

**Preventing Homelessness & Housing Instability** – Whether through case management, legal support, or advocacy, our programs keep people in safe, stable housing, preventing displacement and the devastating effects of homelessness.

**Promoting Financial Security & Independence** – From debt negotiation to job access, our support helps individuals regain financial control**,** reducing their reliance on emergency aid and setting them on a path to long-term self-sufficiency.

**Ensuring Access to Basic Needs** – Food, healthcare, transportation, and legal support are foundational to well-being. CAP services ensure that vulnerable individuals, especially seniors and veterans, aren’t left without the essentials they need to survive and thrive.

**Enhancing Dignity, Choice, & Quality of Life** – By providing support, our organization helps people maintain independence, make informed decisions, and live with dignity, rather than being forced into institutional care, financial crisis, or unstable living conditions.

**Building Stronger, Healthier Communities** – The work of CAP doesn’t just help individuals—it strengthens families and entire communities by reducing homelessness, improving public health, and fostering economic stability.

**Community Services**

Our community services provide essential support to individuals and families facing poverty, ensuring access to food, housing assistance, employment resources, and healthcare information and referrals. Through emergency aid, education programs, and long-term stability initiatives, we help people overcome immediate challenges and build a path toward financial independence. By addressing both urgent needs and systemic barriers, we empower our community to thrive.

**Our Impact in Action:**

1. 50 unemployed adults obtained employment, with the help of 42 career counseling visits and 34 job referrals. We also provided 29 individuals with the supplies they need to begin work. - **Equip**

**Outcomes: Increased Financial Stability** – Employment allows individuals to pay rent, buy food, and support their families, reducing reliance on emergency aid. **Greater Self-Sufficiency** – When people secure jobs, they gain independence and no longer have to rely on temporary assistance. **Long-Term Economic Mobility** – A steady job provides opportunities for career growth, skill development, and financial planning, leading to long-term success. **Stronger Families & Communities** – When people work, they can invest in their children’s future, contribute to their communities, and break the cycle of generational poverty.

**Why is this Important**? Employment is one of the **most effective ways to break the cycle of poverty,** but many people face barriers such as **lack of guidance, job connections, or work supplies.** By providing **career counseling, job referrals, and necessary work supplies**, we remove obstacles that prevent individuals from securing **stable and sustainable employment.**

1. A total of 230 financial coaching conversations took place between clients and Family -Centered Coaches, which led to 38 individuals stating they improved their financial well-being. -**Equip**

**Outcomes: Improved Financial Stability** – 38 individuals reported enhanced financial well-being, meaning they are better able to pay bills, save money, and manage debt. **Reduced Risk of Homelessness & Hardship** – Financial literacy helps people avoid eviction, foreclosure, and financial crises. **Increased Economic Mobility** – Clients gain skills that allow them to improve credit scores, access better financial products, and work toward long-term goals like homeownership. **Empowerment & Confidence** – People who understand their finances feel more in control of their future and less dependent on emergency assistance.

**Why is this Important?** Financial insecurity is one of the biggest barriers to long-term stability. Many individuals facing poverty lack access to **financial education, budgeting skills, and credit-building opportunities,** making it difficult to escape cycles of debt and crisis. **By providing 230 financial coaching sessions,** we equipped individuals with the knowledge and tools needed to take control of their finances and plan for a more secure future.

1. As a result of 88 clients meeting for separate FCC sessions, 75 households experiencing homelessness obtained safe temporary shelter. 105 households obtained safe and affordable housing, and 77 households avoided foreclosure. - **Equip**

**Outcomes: Prevented Homelessness & Housing Insecurity** – 75 households avoided the dangers of living on the streets or in unsafe conditions.

**Created Long-Term Stability** – 105 households found safe, affordable homes, reducing stress and improving mental and physical health.

**Protected Homeownership** – 77 households avoided foreclosure, meaning families kept their homes and avoided financial ruin (not sure about the wording of ‘avoided financial ruin’).

**Improved Employment & Financial Well-Being** – Stable housing allows individuals to focus on employment, education, and long-term financial goals. **Stronger Communities** – When families remain housed, entire neighborhoods become more stable, reducing crime and increasing economic participation.

**Why is this Important?** Stable housing is the foundation for **financial security, health, and overall well-being.** Without it, individuals and families face **increased risks of unemployment, health issues, and generational poverty.** By helping people secure safe temporary shelter, affordable housing, and prevent foreclosure, we provide **critical stability that allows them to rebuild their lives.**

1. 186 kits were given to clients for emergency hygiene assistance. - **Stabilize**

**Outcomes:** **Improved Health & Well-Being** – Proper hygiene helps prevent illness, infections, and other medical issues. **Increased Confidence & Dignity –** Having access to basic necessities restores self-worth and allows individuals to participate in daily life without stigma. **Better Opportunities for Employment & Housing –** Personal hygiene is often a requirement for job interviews and stable housing, helping individuals move toward self-sufficiency. **Reduced Healthcare Costs –** Preventing hygiene-related illnesses reduces emergency room visits and long-term medical expenses.

**Why is this Important?** Access to hygiene essentials is a **basic human need** that directly affects **health, dignity, and well-being.** Many individuals experiencing poverty **struggle to afford basic hygiene products,** which can lead to **health issues, social stigma, and barriers to employment or housing stability.**

1. 55 gas vouchers were provided to clients to fill their tanks to travel to doctor appointments. - **Stabilize**

**Outcomes: Improved Health & Wellness** – Ensuring people can attend doctor’s appointments, receive prescriptions, and access treatments prevents long-term health issues. **Reduced Emergency Room Visits** – Preventative care lowers healthcare costs by reducing the need for urgent or emergency treatment. **Greater Independence & Stability –** Reliable transportation helps individuals maintain employment, manage chronic conditions, and stay engaged in their communities.

**Why is this Important?** Reliable transportation is essential for **accessing medical care,** yet many low-income individuals struggle to afford gas. Without it, they may **miss critical appointments**, leading to **worsening health conditions, costly emergency care, or untreated chronic illnesses.**

1. 63 bus passes were provided to clients. - **Stabilize**

**Outcomes:** **Increased Access to Employment & Education** – Reliable transportation helps individuals secure and maintain jobs or attend training programs, improving long-term financial stability. **Improved Health & Well-Being** – Clients can attend doctor’s appointments, pick up prescriptions, and access healthcare services, leading to better health outcomes. **Enhanced Independence & Stability** – Access to transit reduces isolation and increases opportunities for individuals to engage in their communities, manage daily responsibilities, and regain control over their lives.

**Why is this Important?** For individuals facing financial hardship**, lack of transportation can be a major barrier** to employment, healthcare, and essential services. Without affordable transit options, people **struggle to reach jobs, medical appointments, grocery stores, and other critical resources,** further deepening the cycle of poverty.

1. 574 referrals and advocacy conversations happened on behalf of our clients. – **Stabilize/Equip**

**Outcomes:** **Increased Access to Essential Services** – Clients receive food assistance, housing support, employment resources, and healthcare referrals, helping them address urgent needs. **Stronger Self-Advocacy Skills** – With guidance and support, individuals learn how to navigate systems, request services, and stand up for their rights, leading to long-term self-sufficiency. **Reduced Crisis Situations** – Connecting individuals to resources early prevents homelessness, food insecurity, and financial emergencies. **Improved Stability & Well-Being** – Clients receive the support they need to thrive, rather than just survive.

**Why is this Important?** For individuals navigating poverty, the **system can be overwhelming and difficult to access**. Many don’t know where to turn for help or how to advocate for themselves. **By providing 574 referrals and advocacy conversations,** we ensure that clients connect with the right resources, receive support in navigating services, and have a voice in critical matters like housing, employment, and financial stability.

1. We provided emergency clothing assistance to 54 individuals. - **Stabilize**

**Outcomes:** Clothing is a **basic necessity** that impacts **dignity, confidence, and opportunities** for individuals in need. Many people experiencing poverty lack proper attire for **job interviews, school, or daily life**, which can create additional barriers to stability and self-sufficiency. Emergency clothing assistance ensures that individuals have **weather-appropriate, professional, and everyday clothing** to meet their needs.

**Why is this Important?** Clothing is a **basic necessity** that impacts **dignity, confidence, and opportunities** for individuals in need. Many people experiencing poverty lack proper attire for **job interviews, school, or daily life**, which can create additional barriers to stability and self-sufficiency.

1. We provided 20 people with identification documents such as driver’s licenses and birth certificates. **- Stabilize**

**Outcomes:** **Increased Employment Opportunities** – A valid ID is often required for job applications, allowing individuals to secure stable employment and financial independence. **Access to Essential Services –** Many social services, including housing assistance, food programs, and healthcare, require proper identification to apply. **Improved Mobility & Independence** – A driver’s license allows individuals to commute to work, attend medical appointments, and participate in daily life without relying on others. **Reduced Risk of Homelessness –** Securing proper identification is often a crucial step in obtaining housing, as landlords and assistance programs require documentation.

**Why is this Important?** Identification documents such as **driver’s licenses, birth certificates, and social security cards** are essential for individuals to **access employment, housing, healthcare, and government services**. Without these documents, people are often unable to **secure stable jobs, enroll in benefits programs, or even open a bank account,** creating unnecessary barriers to self-sufficiency.

The achievements of our Community Services Department in 2024 demonstrate the power of removing barriers, providing essential resources, and fostering financial stability for individuals and families in need. Each service we provide directly contributes to long-term stability, self-sufficiency, and improved quality of life.

* **Pathways to Employment & Financial Security –** Career counseling, job referrals, financial coaching, and direct support (such as work supplies and gas vouchers) empower individuals to achieve employment and financial independence, breaking cycles of poverty.
* **Stable & Safe Housing –** Helping individuals find shelter, secure permanent housing, and avoid foreclosure prevents homelessness and creates a foundation for success in all other aspects of life.
* **Immediate Crisis Support –** Emergency hygiene kits, clothing assistance, transportation aid, and identification documents address urgent needs, ensuring individuals can focus on long-term goals instead of survival.
* **Advocacy & Navigation of Services** – By assisting clients with referrals, financial coaching, and mediation, we ensure they can access critical services, benefits, and opportunities that might otherwise be out of reach.

These outcomes don’t just help individuals—they strengthen entire families and communities. When people gain employment, secure housing, and access essential services, they become more financially stable, healthier, and more engaged members of society. The ripple effect of this support leads to stronger families, more resilient communities,and a future where fewer people struggle with poverty.

**Weatherization**

Weatherization and energy assistance are crucial in helping low-income households reduce energy costs and maintain safe, comfortable homes. By improving energy efficiency, repairing heating systems, and providing utility assistance, these programs prevent hardships like high bills, unsafe living conditions, and potential evictions. This support not only promotes financial stability but also enhances health and well-being for vulnerable families.

**Housing**

Affordable housing is essential because it provides stability, security, and opportunity for individuals and families struggling with poverty. When people have access to safe, stable housing, they can focus on employment, education, and their health rather than the constant stress of eviction or homelessness. It’s a foundation for breaking the cycle of poverty, fostering stronger communities, and ensuring everyone has a fair chance to thrive.

**Our Impact in Action**

1. In 2024, we provided regular energy assistance to:
   * 5,218 (5,621) households in N w/ 1,967 (2,338) Crisis applications
   * 2,884 (2,757) households in NC w/ 1,096 (1,211) Crisis applications
   * 475 (449) households in Asotin County w/ WA LIHEAP
   * 74 households in Asotin County w/ WA S-HEAP **- Stabilize**

**Outcomes:**

**Stable Access to Energy for Thousands of Families**

* + 8,651 total households received regular energy assistance, ensuring they could keep their homes warm and functional.
  + 3,137 households received crisis assistance, preventing shut-offs and emergency hardships.

**Increased Demand for Energy Assistance in Some Areas**

* + North region saw a slight decrease in total households served (from 5,621 to 5,218), but Crisis applications remained high, indicating persistent need.
  + North Central region experienced an increase in total households served (from 2,757 to 2,884), showing growing reliance on assistance.
  + Asotin County assistance slightly increased in regular support (from 449 to 475 households) while maintaining a steady crisis response.

**Critical Support During Economic Hardship**

* + Many households who received aid were likely struggling due to rising utility costs, inflation, and seasonal weather impacts.
  + Crisis applications indicate households on the verge of losing essential heating and cooling—assistance helped them avoid disruptions that could affect health and safety.

**Why is this Important?**

**Prevents Disconnection & Homelessness** Without energy assistance, families could face utility shut-offs, forcing them into unsafe conditions or even eviction due to unpaid bills.

**Protects Health & Safety** Energy insecurity disproportionately affects seniors, children, and individuals with medical conditions who need consistent heating/cooling for survival.

**Economic Relief for Struggling Families** Helps low-income households redirect funds to food, rent, and healthcare, improving their overall stability.

**Strengthens the Community** When families have energy security, it leads to better educational outcomes (kids can study), fewer medical emergencies, and more financial resilience.

1. CAP’s Wx program helps to reduce energy costs: - **Stabilize**
   * On average, low-income families spend about $1900 annually on energy bills.
   * The program’s energy upgrades save families an average of $475 annually in heating and cooling costs, with additional energy and cost savings from lighting and appliance upgrades.
   * That means families have more money for other necessities, such as food, groceries, medicine, clothing, and other essentials.
   * For every federal dollar spent there is an annual energy cost savings of $2.81 over the lifetime of the measure.
   * Weatherization returns $2.78 in non-energy benefits for every $1.00 invested in the program. ($514 in out-of-pocket medical expenses and $583 in fewer missed days of work)

**Outcomes:** Reduced Financial Strain – Families save an average of $475 per year, allowing them to allocate more funds toward food, medicine, and daily necessities. Improved Health & Safety – Energy-efficient homes result in fewer respiratory issues, better indoor air quality, and reduced exposure to extreme temperatures. Increased Stability – Lower utility costs help families avoid financial crises, missed payments, and potential eviction. Long-Term Return on Investment – For every $1 spent on weatherization,

**Why is this Important?** Low-income families often face **high energy costs that consume a significant portion of their income**, leaving less money for food, healthcare, and other essentials. By providing weatherization upgrades, families **save money, improve their living conditions, and experience better overall health.**

1. CAP Housing maintains safe affordable housing for low-income families: - **Stabilize**
   * Clearwater Terrace – 10 out of 10 units
   * Six Pines – 5 out of 6 units.
   * Ponderosa Court – 4 out of 4 units
   * Rancher Duplex – 1 out of 2 units
   * Hillcrest – 8 out of 8 units
   * Fairview Terrace – 11 out of 11 units
   * Total – 39 out of 41 units

**Outcomes:**

39 families have safe, stable, and affordable housing, ensuring security and well-being.

High occupancy rates (95%) across properties demonstrate strong housing stability for low-income families.

All fully available units are occupied, maximizing resources to support the community.

**Why is this Important?**

**Provides Safe, Stable Homes –** Families can focus on **work, education, and health** without worrying about housing insecurity. **Strengthens Economic Stability –** Affordable housing allows families to **allocate resources to essentials like food, healthcare, and transportation.  
Builds Stronger Communities –** Stable housing leads to **better long-term outcomes for children, improved job retention, and thriving neighborhoods.**

In 2024, our organization made a **tangible difference** in the lives of thousands of individuals and families. Through **energy assistance, safe housing, and essential services**, we provided stability, security, and hope to those facing financial hardship. Our work is **more than just numbers—**it’s about the **families who can stay in their homes, the seniors who can afford warmth in the winter, and the children who can grow up in safe environments.** Together, we are creating **lasting change and a stronger, more resilient community.**

**Community Engagement**

**People Understand Their Stake in Creating a Healthy Community**

1. **Poverty Simulations – Cost of Poverty Experience COPE, and amount of Volunteerism within CAP.**

**Outcome:** Changed attitude or mindset among community members.

Examples include:

* Increased empathy towards vulnerable populations.
* Change in perceived ability to impact or improve their community.
* Changed locus of control (extent to which people believe they can control events affecting them).
* Increased understanding of opportunities for community members.

**Shared Vision**

1. **Partnerships –**

**Outcome: Shared Vision and/or goals among community as we work together to plan meetings and conferences to educate the community and assist individuals who may benefit from our services.**

Examples include**:**

* Increase in the number of coalitions or partnerships in the community
* Improved linkages between shared goals/vision and community needs assessment
* Increased number of partnerships, organizations, groups, initiatives who are working toward a common outcome or coordinated set of goals, leading to a decrease in siloed efforts.

1. **Improved Services and Resources –**

**Outcome: Enhanced community infrastructure/resources necessary to support households exiting poverty.**

Examples include:

* Increase in leveraged resources
* Better coordination/targeting of existing resources

Healthy, equitable and diverse communities are critical for people experiencing poverty because they provide the environment and opportunities necessary for stability, economic mobility, and overall well-being.