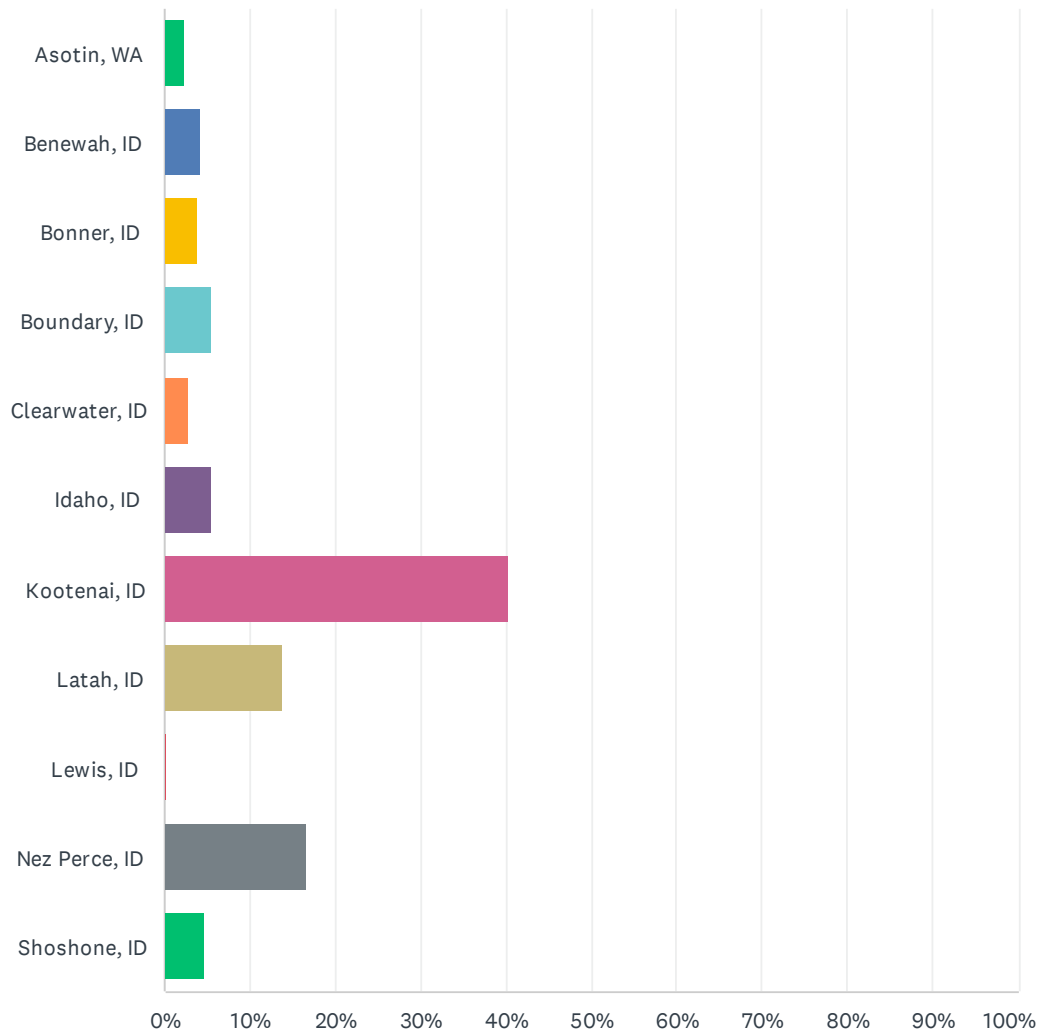


# Q1 Which County do you live in?

Answered: 401 Skipped: 0

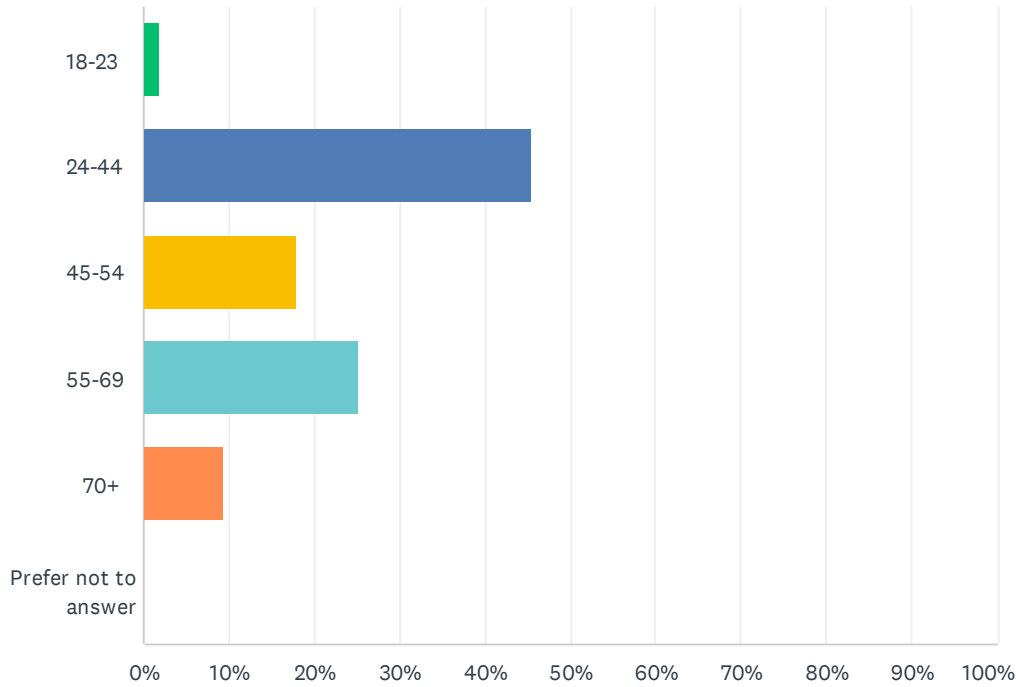


## 2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
Asotin, WA	2.24%	9
Benewah, ID	4.24%	17
Bonner, ID	3.74%	15
Boundary, ID	5.49%	22
Clearwater, ID	2.74%	11
Idaho, ID	5.49%	22
Kootenai, ID	40.40%	162
Latah, ID	13.97%	56
Lewis, ID	0.25%	1
Nez Perce, ID	16.71%	67
Shoshone, ID	4.74%	19
<b>TOTAL</b>		<b>401</b>

## Q2 Please check your age range:

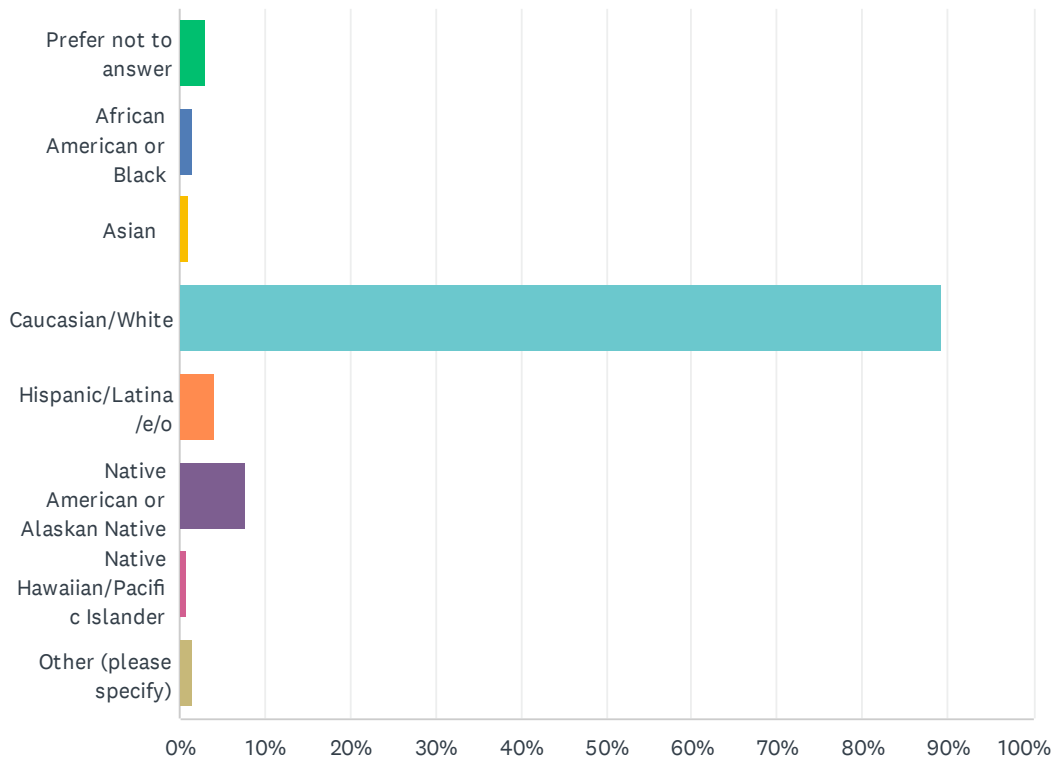
Answered: 401 Skipped: 0



ANSWER CHOICES	RESPONSES	
18-23	2.00%	8
24-44	45.39%	182
45-54	17.96%	72
55-69	25.19%	101
70+	9.48%	38
Prefer not to answer	0.00%	0
<b>TOTAL</b>		<b>401</b>

### Q3 What best describes your race and ethnicity? (Check ALL that apply)

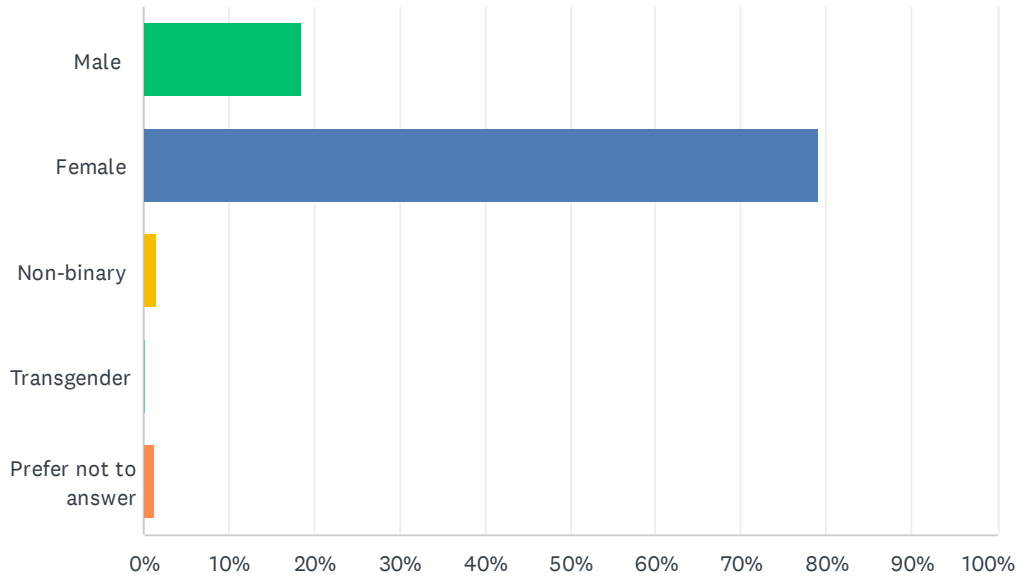
Answered: 401 Skipped: 0



ANSWER CHOICES	RESPONSES	
Prefer not to answer	2.99%	12
African American or Black	1.50%	6
Asian	1.00%	4
Caucasian/White	89.28%	358
Hispanic/Latina/e/o	3.99%	16
Native American or Alaskan Native	7.73%	31
Native Hawaiian/Pacific Islander	0.75%	3
Other (please specify)	1.50%	6
Total Respondents: 401		

## Q4 Please select your gender.

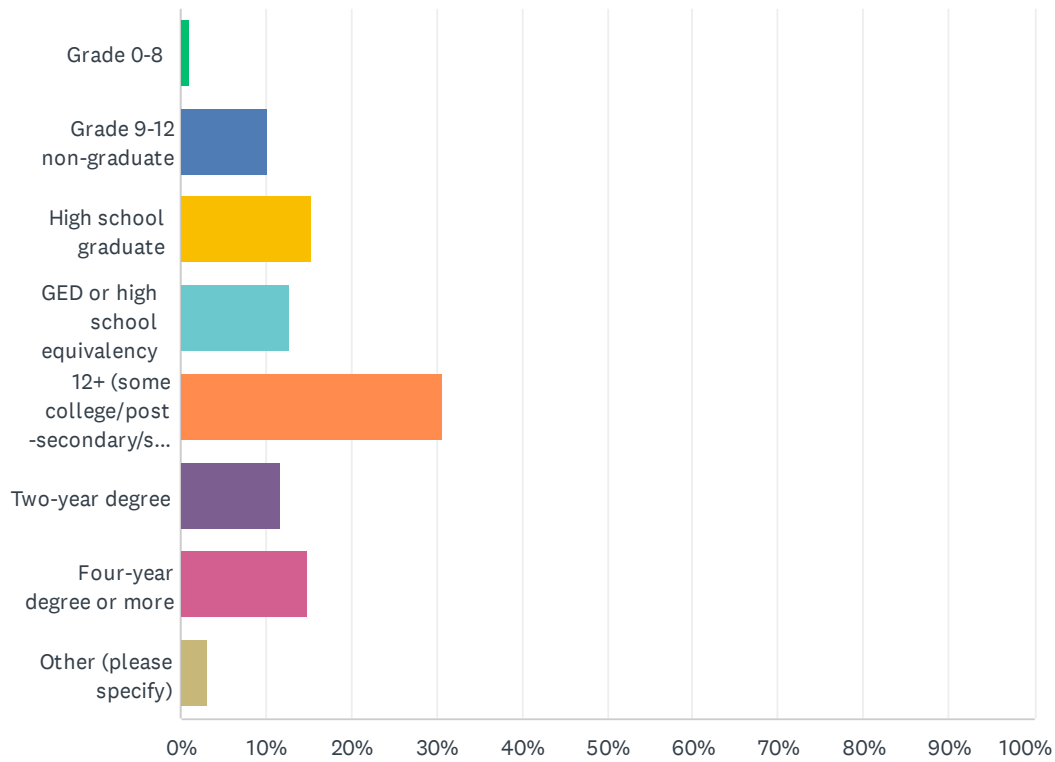
Answered: 401 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	18.45%	74
Female	79.05%	317
Non-binary	1.50%	6
Transgender	0.25%	1
Prefer not to answer	1.25%	5
Total Respondents: 401		

## Q5 What is the highest level of education you have completed?

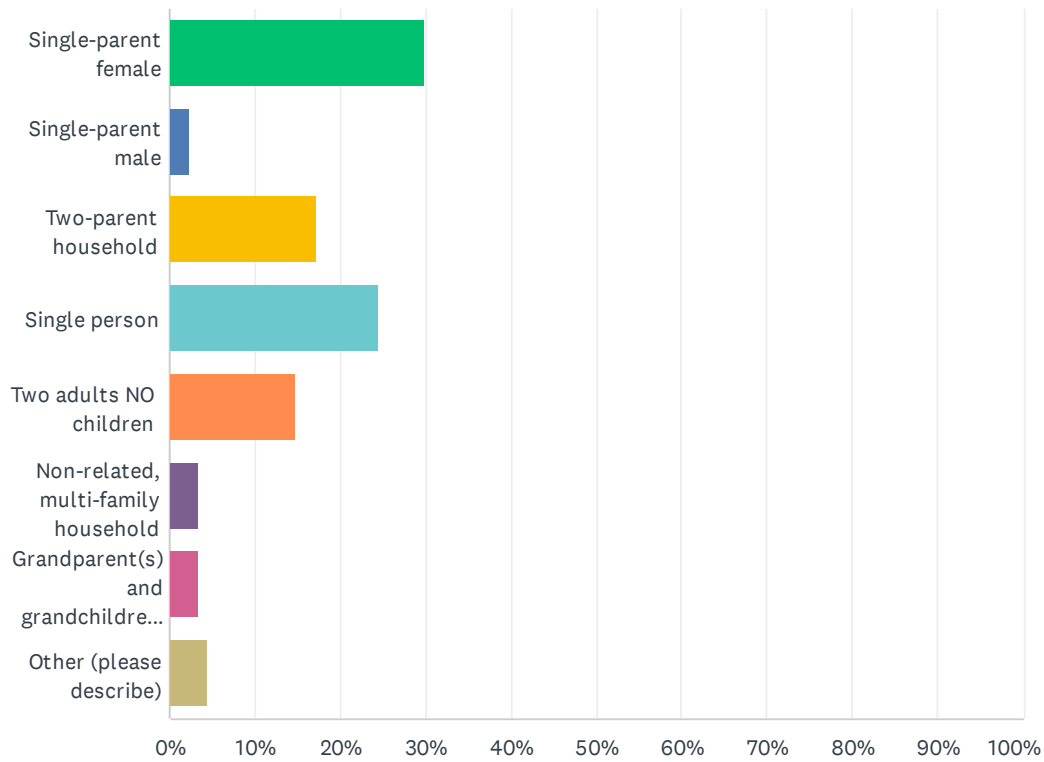
Answered: 382 Skipped: 19



ANSWER CHOICES	RESPONSES	
Grade 0-8	1.05%	4
Grade 9-12 non-graduate	10.21%	39
High school graduate	15.45%	59
GED or high school equivalency	12.83%	49
12+ (some college/post -secondary/still in college)	30.63%	117
Two-year degree	11.78%	45
Four-year degree or more	14.92%	57
Other (please specify)	3.14%	12
<b>TOTAL</b>		<b>382</b>

## Q6 Which best describes your household?

Answered: 382 Skipped: 19



ANSWER CHOICES	RESPONSES	
Single-parent female	29.84%	114
Single-parent male	2.36%	9
Two-parent household	17.28%	66
Single person	24.61%	94
Two adults NO children	14.66%	56
Non-related, multi-family household	3.40%	13
Grandparent(s) and grandchildren/multi-generational	3.40%	13
Other (please describe)	4.45%	17
<b>TOTAL</b>		<b>382</b>

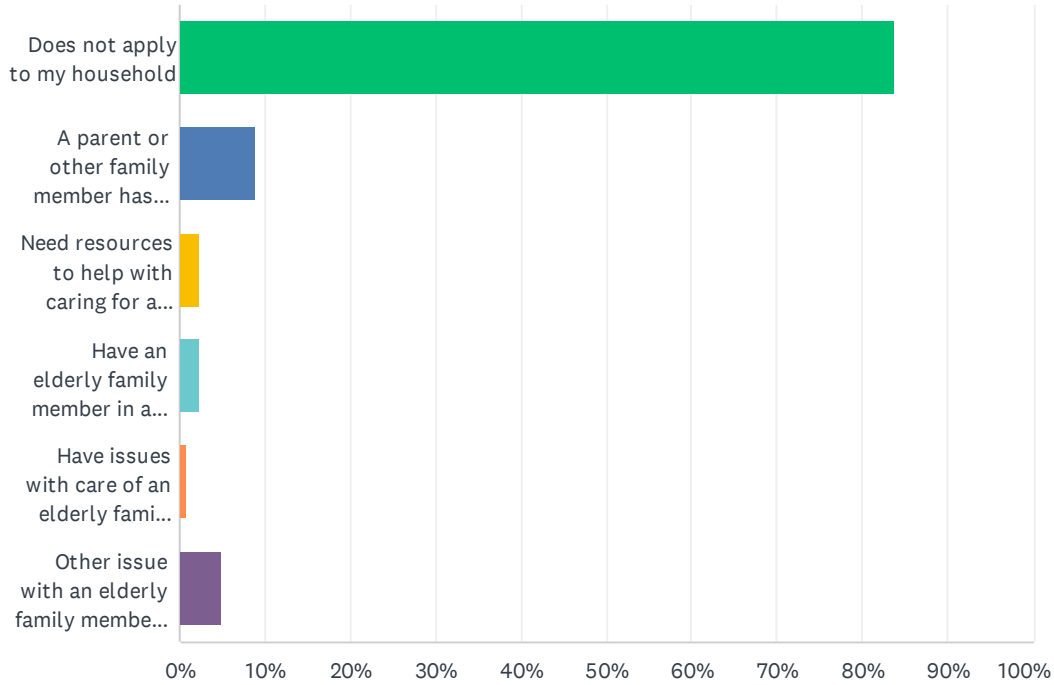
## Q7 Including yourself, how many people live in your household?

Answered: 382 Skipped: 19



### Q8 Are you experiencing any of the following with an elderly family member or parent? (Check ALL that apply)

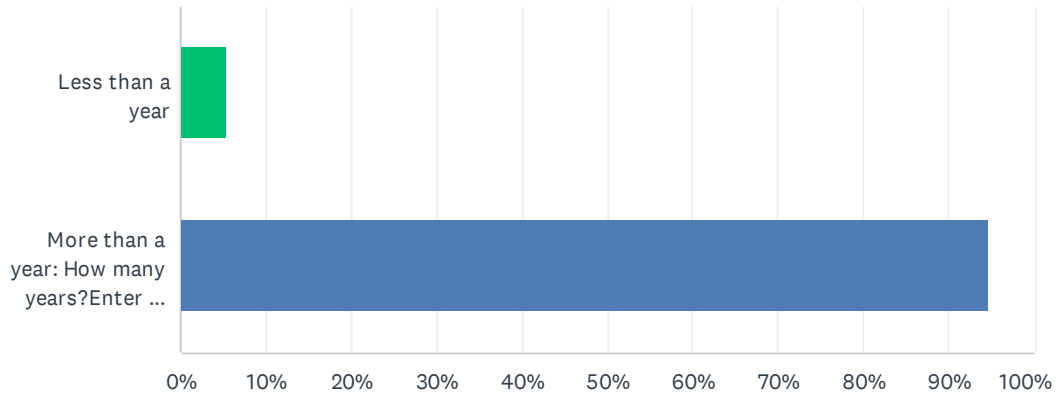
Answered: 382 Skipped: 19



ANSWER CHOICES	RESPONSES	
Does not apply to my household	83.77%	320
A parent or other family member has difficulty caring for themselves while living at home alone	8.90%	34
Need resources to help with caring for an elderly family member in my home	2.36%	9
Have an elderly family member in a nursing home, assisted living, or adult family home	2.36%	9
Have issues with care of an elderly family member in a long-term care facility	0.79%	3
Other issue with an elderly family member (please describe)	4.97%	19
Total Respondents: 382		

## Q9 How long have you lived in your community?

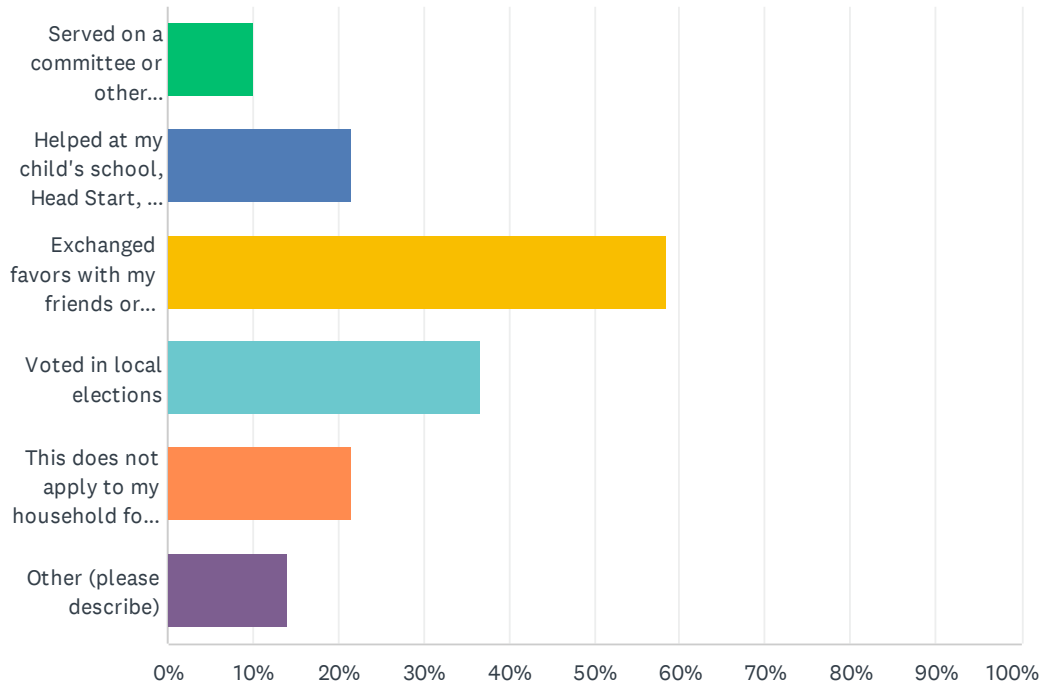
Answered: 382 Skipped: 19



ANSWER CHOICES	RESPONSES	
Less than a year	5.24%	20
More than a year: How many years?Enter in the space provided.	94.76%	362
<b>TOTAL</b>		<b>382</b>

### Q10 I helped my neighbors and community in the past 12 months in the following ways: (Check ALL that apply)

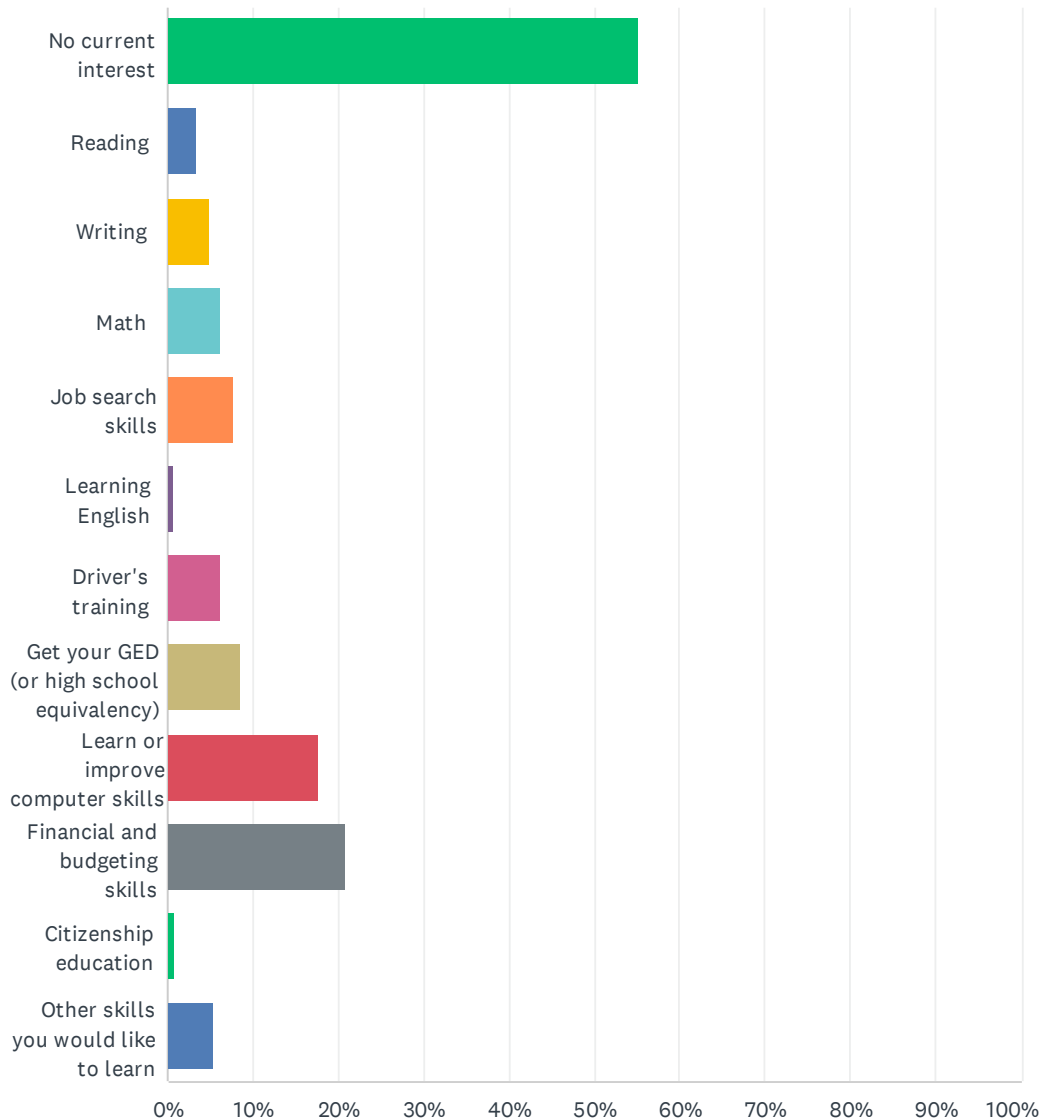
Answered: 382 Skipped: 19



ANSWER CHOICES	RESPONSES	
Served on a committee or other leadership role at my church	9.95%	38
Helped at my child's school, Head Start, or other community group	21.47%	82
Exchanged favors with my friends or neighbors (car repair, childcare, errand, etc.)	58.38%	223
Voted in local elections	36.65%	140
This does not apply to my household for the previous 12 months	21.47%	82
Other (please describe)	14.14%	54
Total Respondents: 382		

Q11 Here is a list of skills that some people are interested in improving. Please indicate if you, or other adults in your household, want help to improve any of these skills. (Check ALL that apply)

Answered: 375 Skipped: 26



## 2024 Community Needs Assessment Participant Survey


ANSWER CHOICES	RESPONSES	
No current interest	55.20%	207
Reading	3.47%	13
Writing	4.80%	18
Math	6.13%	23
Job search skills	7.73%	29
Learning English	0.53%	2
Driver's training	6.13%	23
Get your GED (or high school equivalency)	8.53%	32
Learn or improve computer skills	17.60%	66
Financial and budgeting skills	20.80%	78
Citizenship education	0.80%	3
Other skills you would like to learn	5.33%	20
Total Respondents: 375		

Q12 On a scale of 1-5, please rate how important it is to find basic education such as GED or English as a second language (ESL). 1=Not important 5=Very important

Answered: 375 Skipped: 26

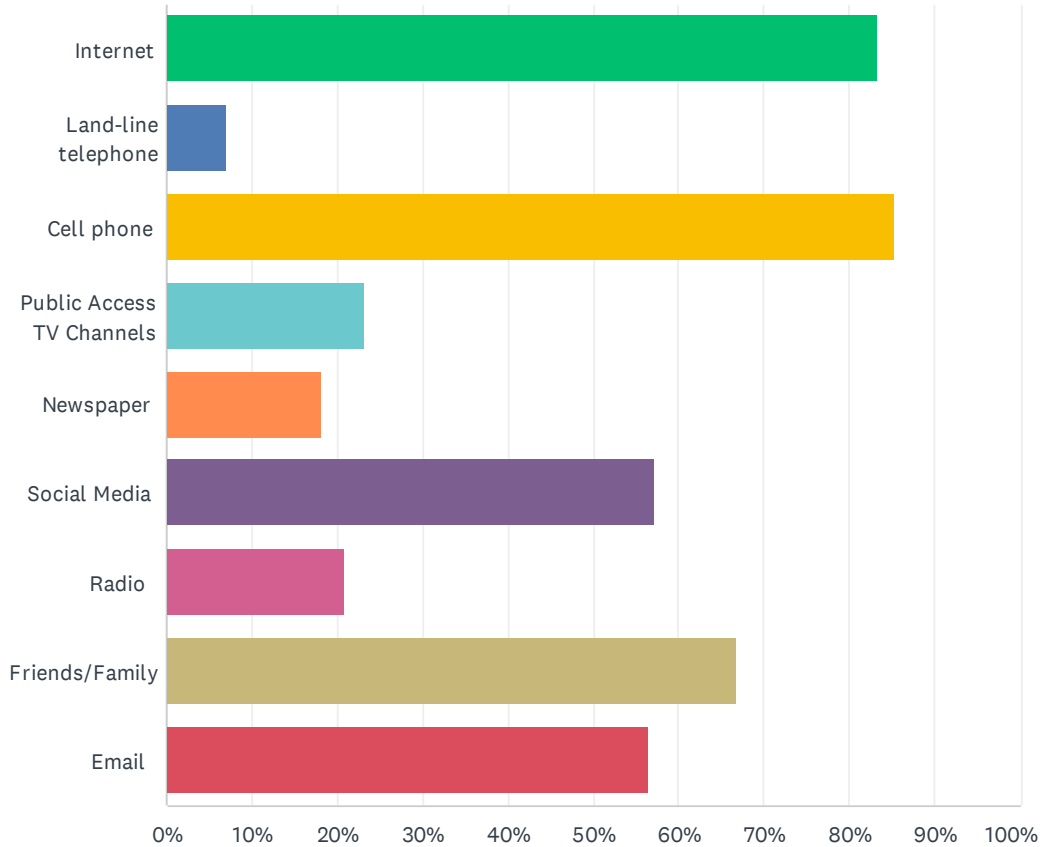
**3.5**   
average rating



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
	26.13% 98	2.67% 10	12.80% 48	8.00% 30	50.40% 189	375	3.54

### Q13 How do you communicate and/or get information at your home? (Check ALL that apply)

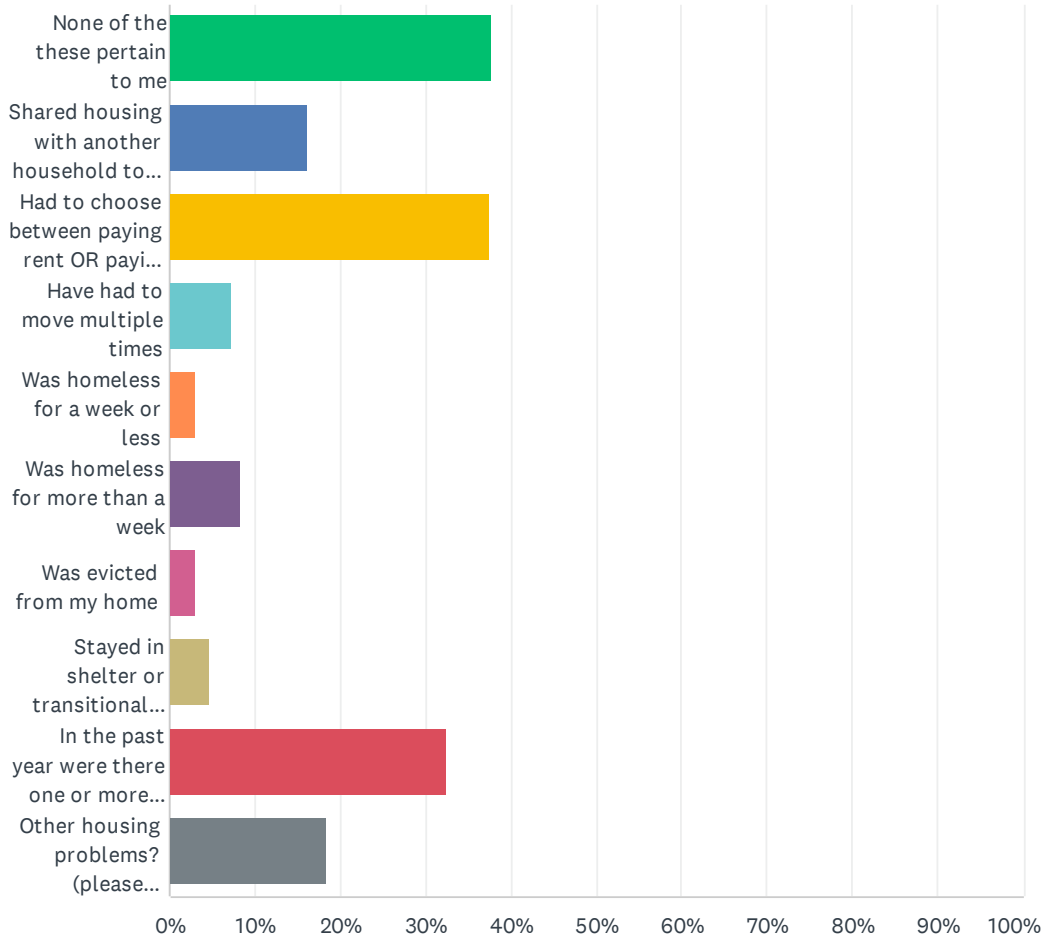
Answered: 375 Skipped: 26



ANSWER CHOICES	RESPONSES	
Internet	83.47%	313
Land-line telephone	6.93%	26
Cell phone	85.33%	320
Public Access TV Channels	23.20%	87
Newspaper	18.13%	68
Social Media	57.07%	214
Radio	20.80%	78
Friends/Family	66.67%	250
Email	56.53%	212
Total Respondents: 375		

### Q14 Have any of the following housing situations happened to you in the last 12 months? (Check ALL that apply)

Answered: 358 Skipped: 43



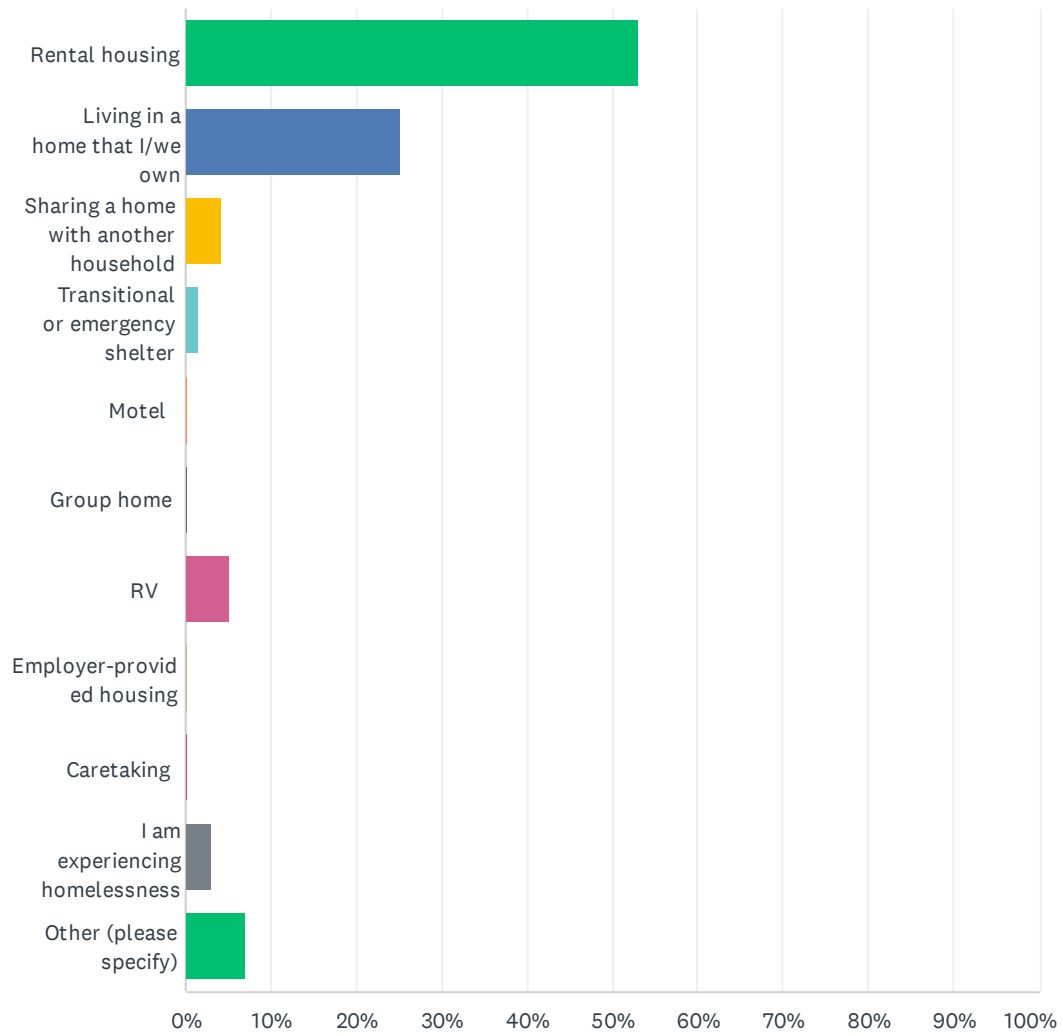


## 2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
None of the these pertain to me	37.71%	135
Shared housing with another household to prevent being homeless	16.20%	58
Had to choose between paying rent OR paying for other basic needs	37.43%	134
Have had to move multiple times	7.26%	26
Was homeless for a week or less	3.07%	11
Was homeless for more than a week	8.38%	30
Was evicted from my home	3.07%	11
Stayed in shelter or transitional housing (including motel vouchers)	4.75%	17
In the past year were there one or more months where you lacked the funds to pay your rent?	32.40%	116
Other housing problems? (please describe)	18.44%	66
Total Respondents: 358		

# Q15 Which best describes the place where you are living this week?

Answered: 358 Skipped: 43

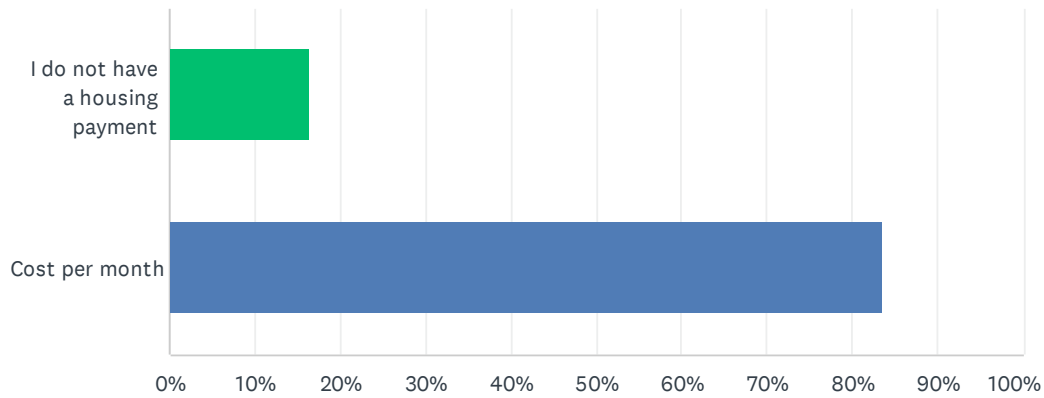


2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
Rental housing	53.07%	190
Living in a home that I/we own	25.14%	90
Sharing a home with another household	4.19%	15
Transitional or emergency shelter	1.40%	5
Motel	0.28%	1
Group home	0.28%	1
RV	5.03%	18
Employer-provided housing	0.28%	1
Caretaking	0.28%	1
I am experiencing homelessness	3.07%	11
Other (please specify)	6.98%	25
<b>TOTAL</b>		<b>358</b>

## Q16 What is your monthly payment for housing (rent/mortgage/lot rent)?

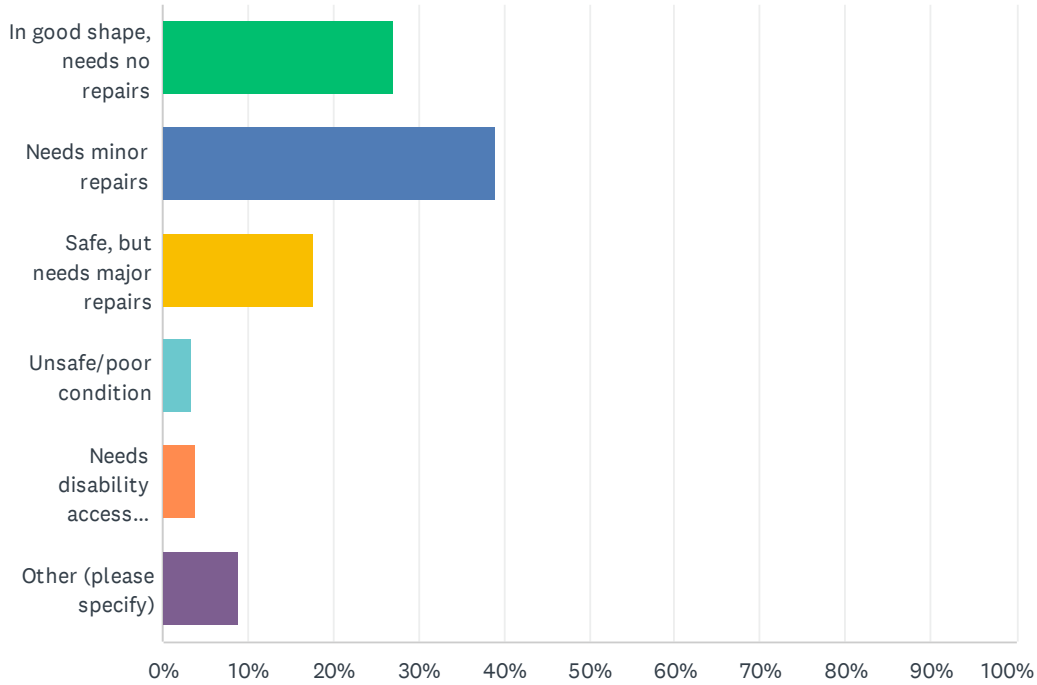
Answered: 358 Skipped: 43



ANSWER CHOICES	RESPONSES	
I do not have a housing payment	16.48%	59
Cost per month	83.52%	299
<b>TOTAL</b>		<b>358</b>

## Q17 Which of the following six statements best represents your opinion about the condition of your residence?

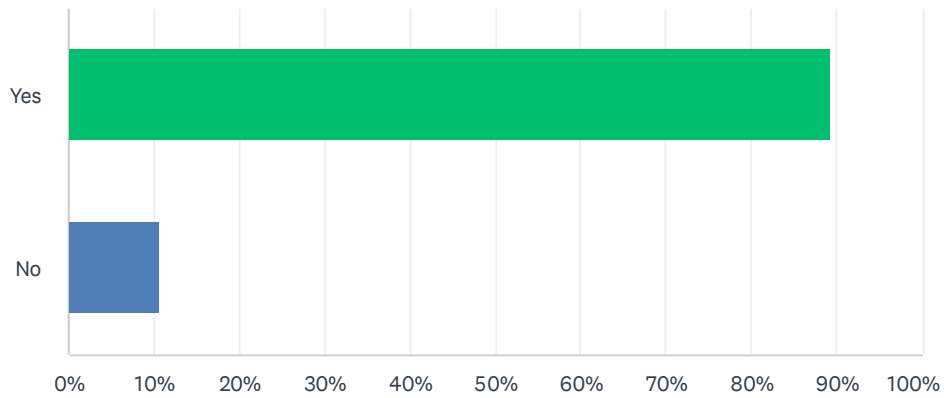
Answered: 358 Skipped: 43



ANSWER CHOICES	RESPONSES	
In good shape, needs no repairs	27.09%	97
Needs minor repairs	39.11%	140
Safe, but needs major repairs	17.60%	63
Unsafe/poor condition	3.35%	12
Needs disability access improvements (wheelchair ramps, wider doorways, etc.)	3.91%	14
Other (please specify)	8.94%	32
<b>TOTAL</b>		<b>358</b>

## Q18 Do you consider yourself to be living in a safe neighborhood?

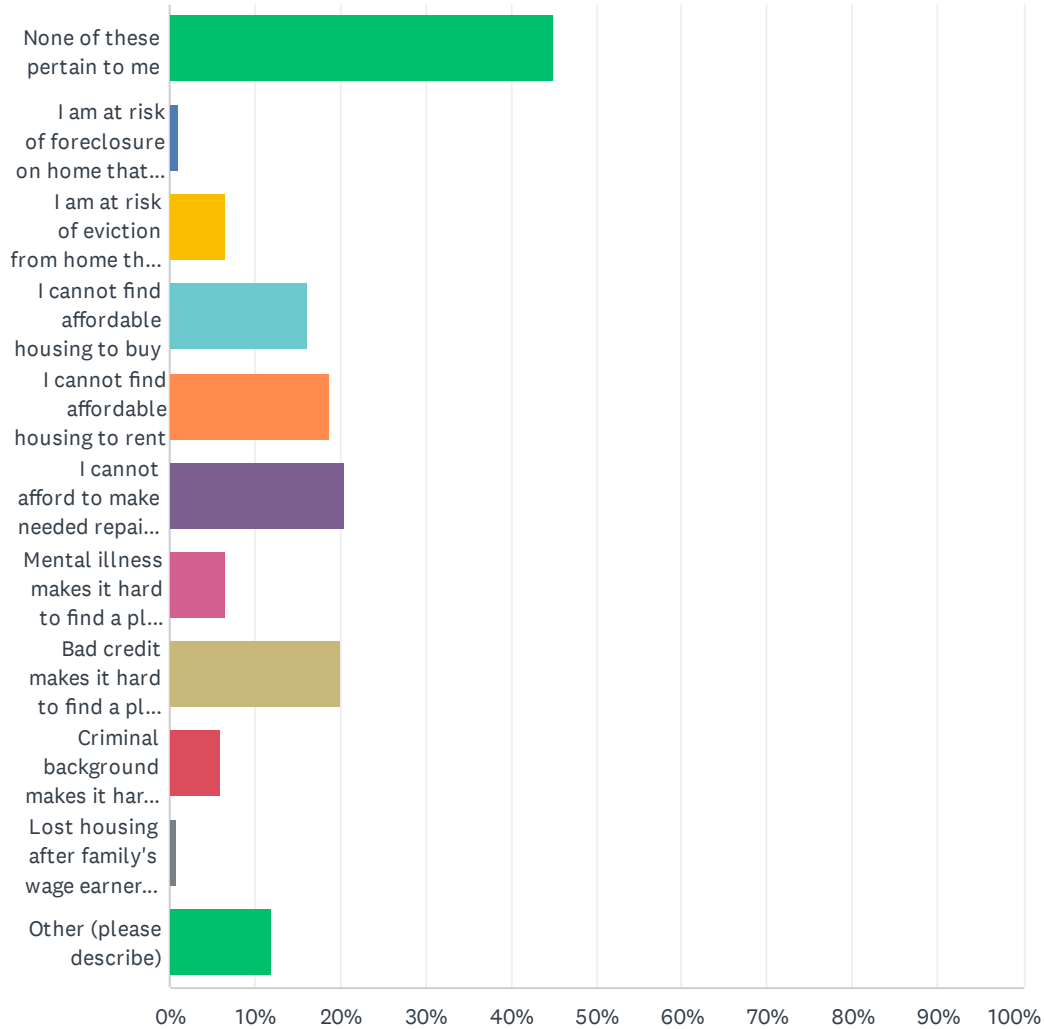
Answered: 358 Skipped: 43



ANSWER CHOICES	RESPONSES	
Yes	89.39%	320
No	10.61%	38
TOTAL		358

### Q19 Do any of these housing problems apply to you? (Check ALL that apply)

Answered: 358 Skipped: 43



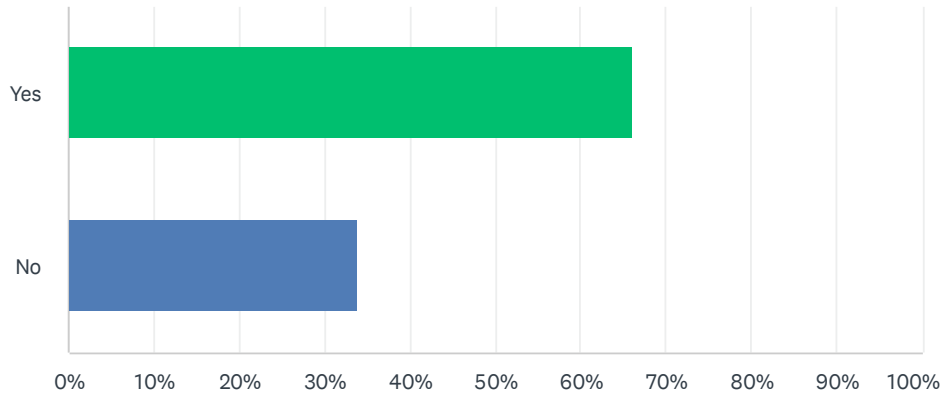
## 2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
None of these pertain to me	44.97%	161
I am at risk of foreclosure on home that I own	1.12%	4
I am at risk of eviction from home that I rent	6.70%	24
I cannot find affordable housing to buy	16.20%	58
I cannot find affordable housing to rent	18.72%	67
I cannot afford to make needed repairs to my home	20.39%	73
Mental illness makes it hard to find a place to rent	6.70%	24
Bad credit makes it hard to find a place to rent	20.11%	72
Criminal background makes it hard to rent a home	5.87%	21
Lost housing after family's wage earner left the home	0.84%	3
Other (please describe)	12.01%	43
Total Respondents: 358		



## Q20 Do you hope to buy a home someday?

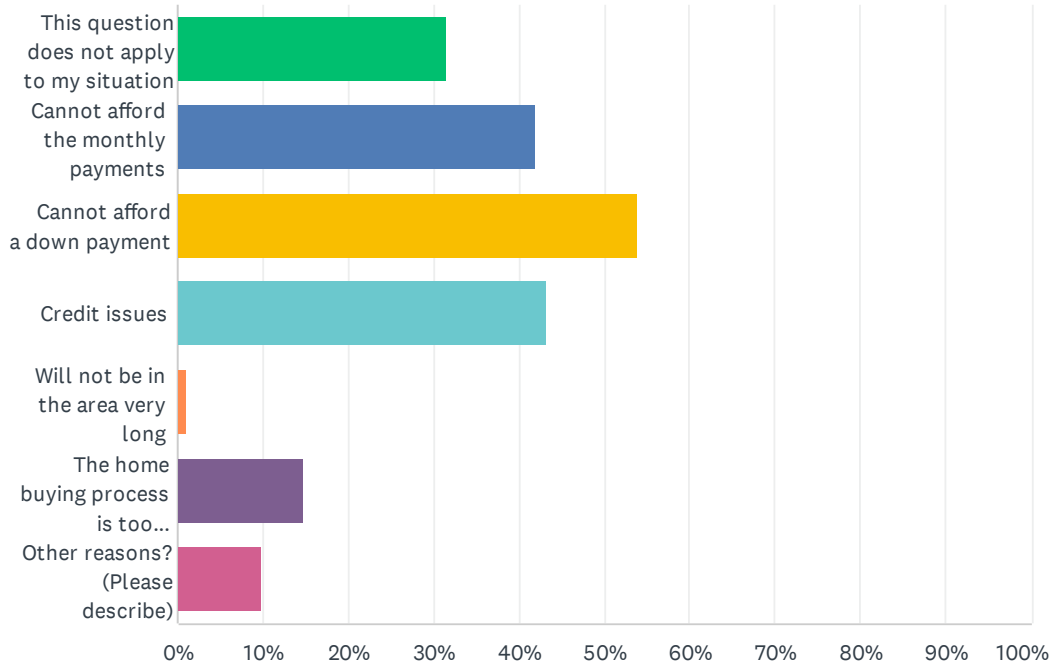
Answered: 358 Skipped: 43



ANSWER CHOICES	RESPONSES	
Yes	66.20%	237
No	33.80%	121
TOTAL		358

## Q21 Do any of the following prevent you from buying a home? (Check ALL that apply)

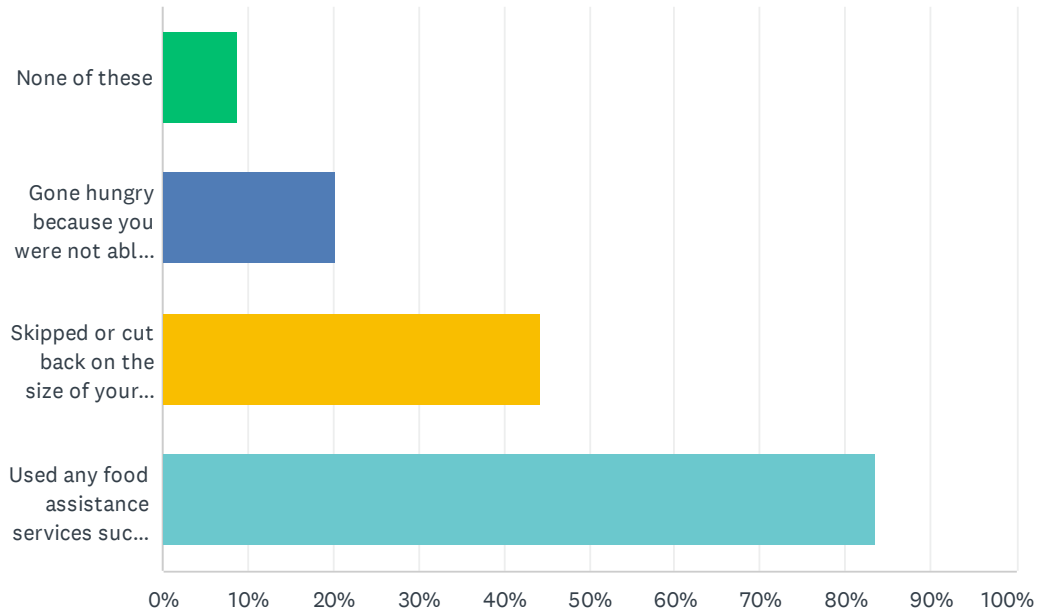
Answered: 358 Skipped: 43



ANSWER CHOICES	RESPONSES	
This question does not apply to my situation	31.56%	113
Cannot afford the monthly payments	41.90%	150
Cannot afford a down payment	53.91%	193
Credit issues	43.30%	155
Will not be in the area very long	1.12%	4
The home buying process is too complicated	14.80%	53
Other reasons? (Please describe)	9.78%	35
Total Respondents: 358		

## Q22 In the last 12 months, have you or anyone in your home experienced any of the following? (Please check ALL that apply)

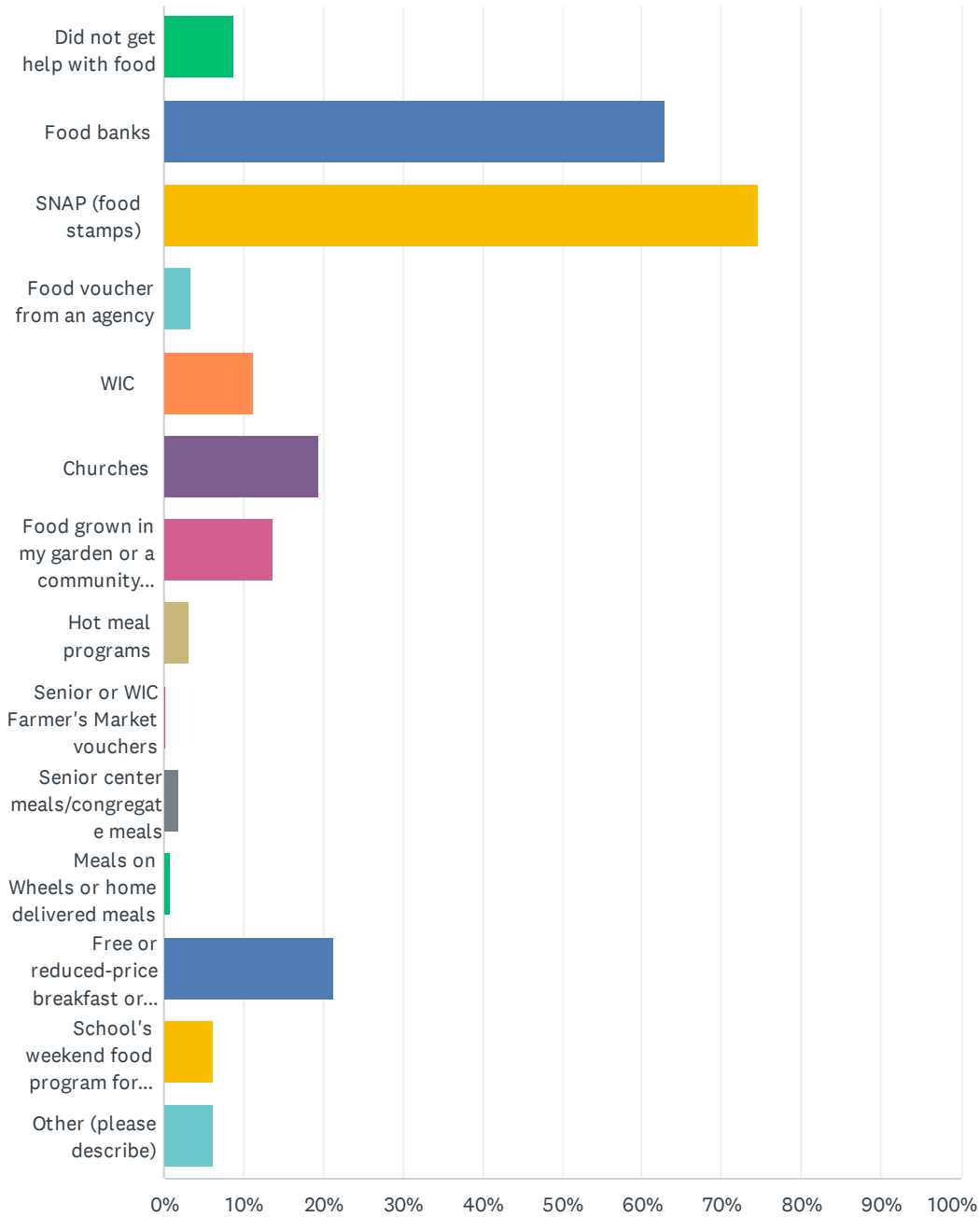
Answered: 351 Skipped: 50



ANSWER CHOICES	RESPONSES	
None of these	8.83%	31
Gone hungry because you were not able to get enough food	20.23%	71
Skipped or cut back on the size of your meals because there wasn't enough money for food	44.44%	156
Used any food assistance services such as food stamps, food banks, or any other program that helps with food or food costs	83.48%	293
Total Respondents: 351		

### Q23 If you received help with food, which of the following has your household used in the last 12 months? (Check ALL that apply)

Answered: 351 Skipped: 50

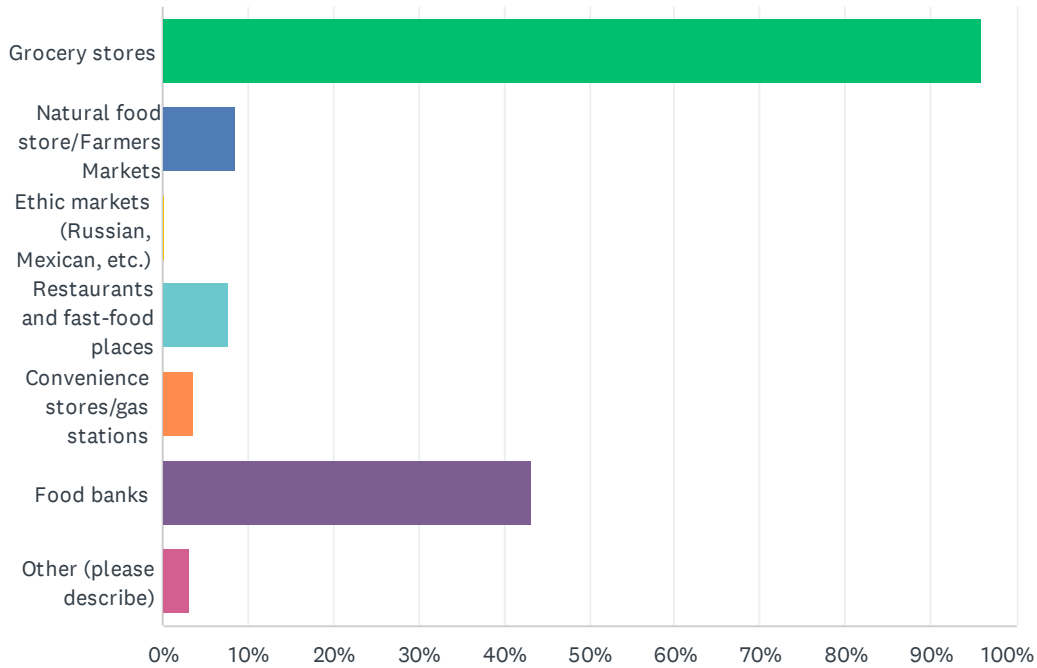


## 2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
Did not get help with food	8.83%	31
Food banks	62.96%	221
SNAP (food stamps)	74.64%	262
Food voucher from an agency	3.42%	12
WIC	11.40%	40
Churches	19.37%	68
Food grown in my garden or a community garden	13.68%	48
Hot meal programs	3.13%	11
Senior or WIC Farmer's Market vouchers	0.28%	1
Senior center meals/congregate meals	1.99%	7
Meals on Wheels or home delivered meals	0.85%	3
Free or reduced-price breakfast or lunch at school	21.37%	75
School's weekend food program for kids	6.27%	22
Other (please describe)	6.27%	22
Total Respondents: 351		

## Q24 Where do you usually get most of your family's food? (Check ALL that apply)

Answered: 351 Skipped: 50



ANSWER CHOICES	RESPONSES	
Grocery stores	96.01%	337
Natural food store/Farmers Markets	8.55%	30
Ethic markets (Russian, Mexican, etc.)	0.28%	1
Restaurants and fast-food places	7.69%	27
Convenience stores/gas stations	3.70%	13
Food banks	43.30%	152
Other (please describe)	3.13%	11
Total Respondents: 351		


## Q25 How would you rate your health?

Answered: 348 Skipped: 53

# 2.6

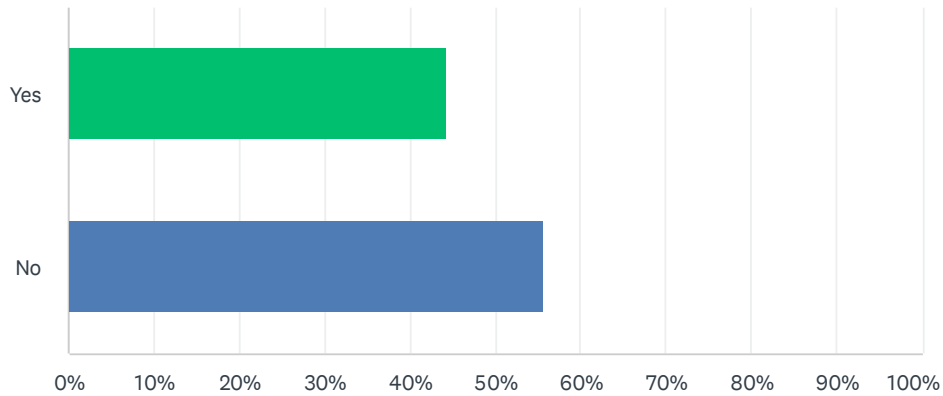
average rating



	POOR	FAIR	GOOD	VERY GOOD	EXCELLENT	TOTAL	WEIGHTED AVERAGE
	11.21% 39	35.63% 124	39.08% 136	11.21% 39	2.87% 10	348	2.59

### Q26 Was there a time during the past 12 months when anyone in your household needed medical, dental, mental health care, prescription medication, or drug/alcohol treatment but did not get it?

Answered: 348 Skipped: 53

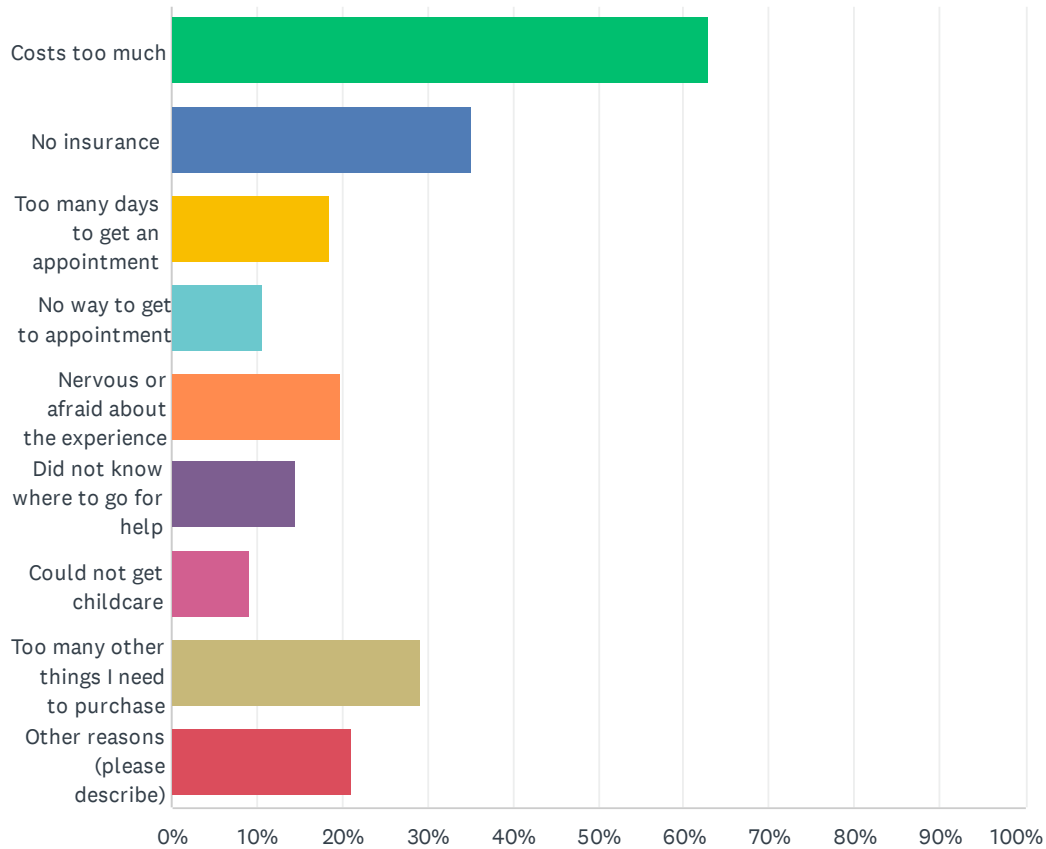


ANSWER CHOICES	RESPONSES	
Yes	44.25%	154
No	55.75%	194
<b>TOTAL</b>		<b>348</b>



### Q27 If yes, what are the main reasons that you or your family member did not get the care or medication that was needed? (Check ALL that apply)

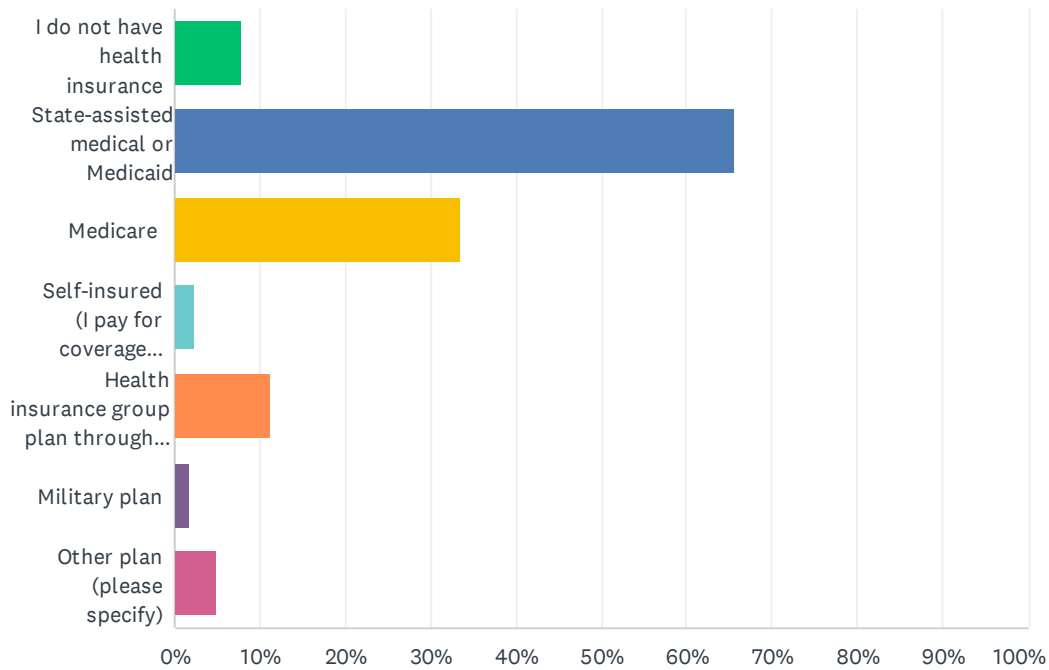
Answered: 151 Skipped: 250



ANSWER CHOICES	RESPONSES	
Costs too much	62.91%	95
No insurance	35.10%	53
Too many days to get an appointment	18.54%	28
No way to get to appointment	10.60%	16
Nervous or afraid about the experience	19.87%	30
Did not know where to go for help	14.57%	22
Could not get childcare	9.27%	14
Too many other things I need to purchase	29.14%	44
Other reasons (please describe)	21.19%	32
<b>Total Respondents: 151</b>		

## Q28 What kind of health insurance do you have? (Check ALL that apply)

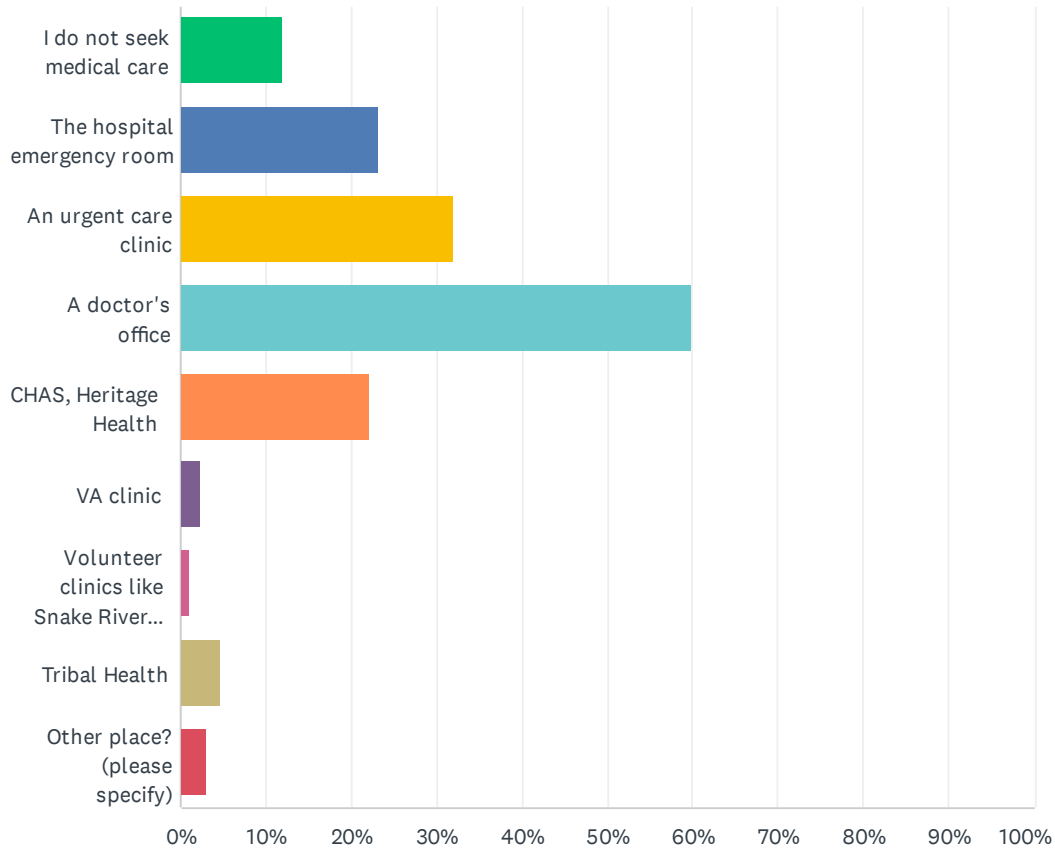
Answered: 344 Skipped: 57



ANSWER CHOICES	RESPONSES	
I do not have health insurance	7.85%	27
State-assisted medical or Medicaid	65.70%	226
Medicare	33.43%	115
Self-insured (I pay for coverage myself)	2.33%	8
Health insurance group plan through employer, union or association	11.34%	39
Military plan	1.74%	6
Other plan (please specify)	4.94%	17
Total Respondents: 344		

## Q29 When you are sick or need medical care, where do you usually go? (Check ALL that apply)

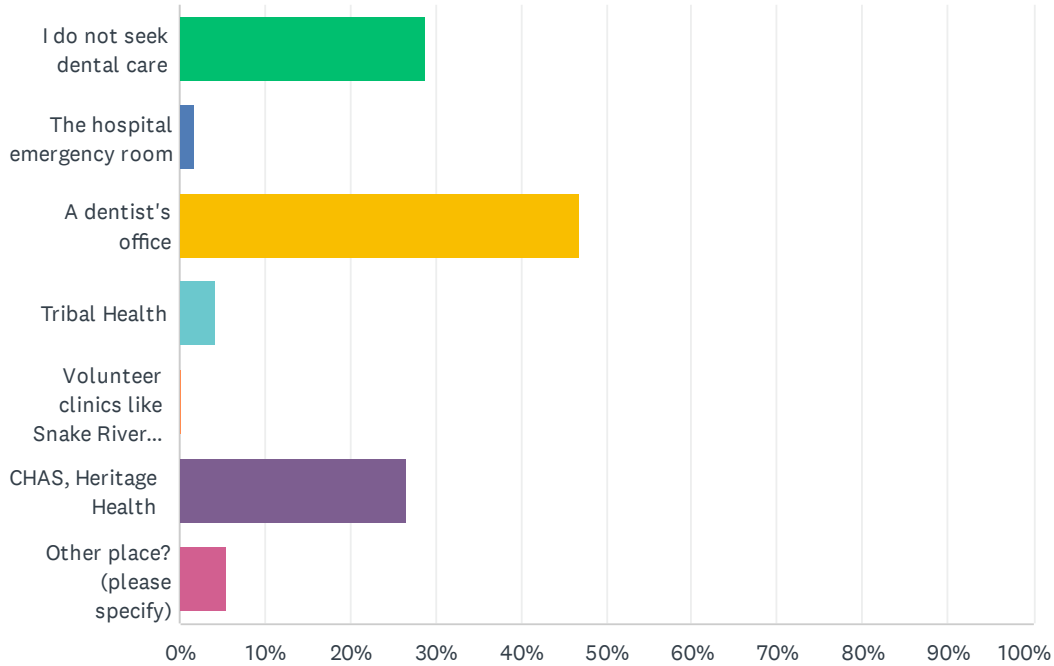
Answered: 344 Skipped: 57



ANSWER CHOICES	RESPONSES	
I do not seek medical care	11.92%	41
The hospital emergency room	23.26%	80
An urgent care clinic	31.98%	110
A doctor's office	59.88%	206
CHAS, Heritage Health	22.09%	76
VA clinic	2.33%	8
Volunteer clinics like Snake River Clinic, Bonner Partners in Care, etc.	1.16%	4
Tribal Health	4.65%	16
Other place? (please specify)	2.91%	10
Total Respondents: 344		

### Q30 When you need dental care, where do you usually go? (Check ALL that apply)

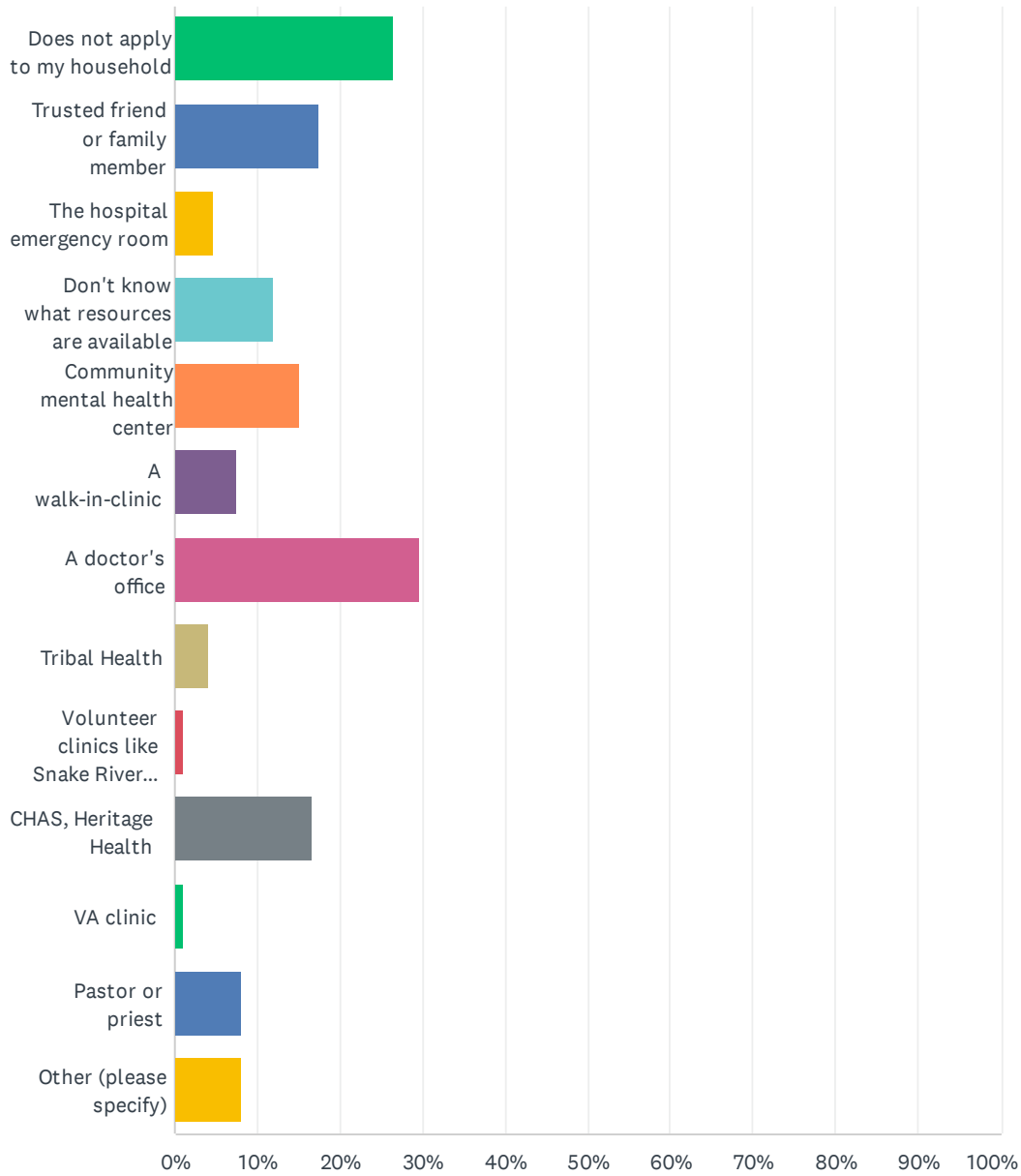
Answered: 344 Skipped: 57



ANSWER CHOICES	RESPONSES	
I do not seek dental care	28.78%	99
The hospital emergency room	1.74%	6
A dentist's office	46.80%	161
Tribal Health	4.36%	15
Volunteer clinics like Snake River Clinic, Bonner Partners in Care, etc.	0.29%	1
CHAS, Heritage Health	26.74%	92
Other place? (please specify)	5.52%	19
Total Respondents: 344		

### Q31 If you or someone in your household needed mental health care, where would you go? (Check ALL that apply)

Answered: 344 Skipped: 57

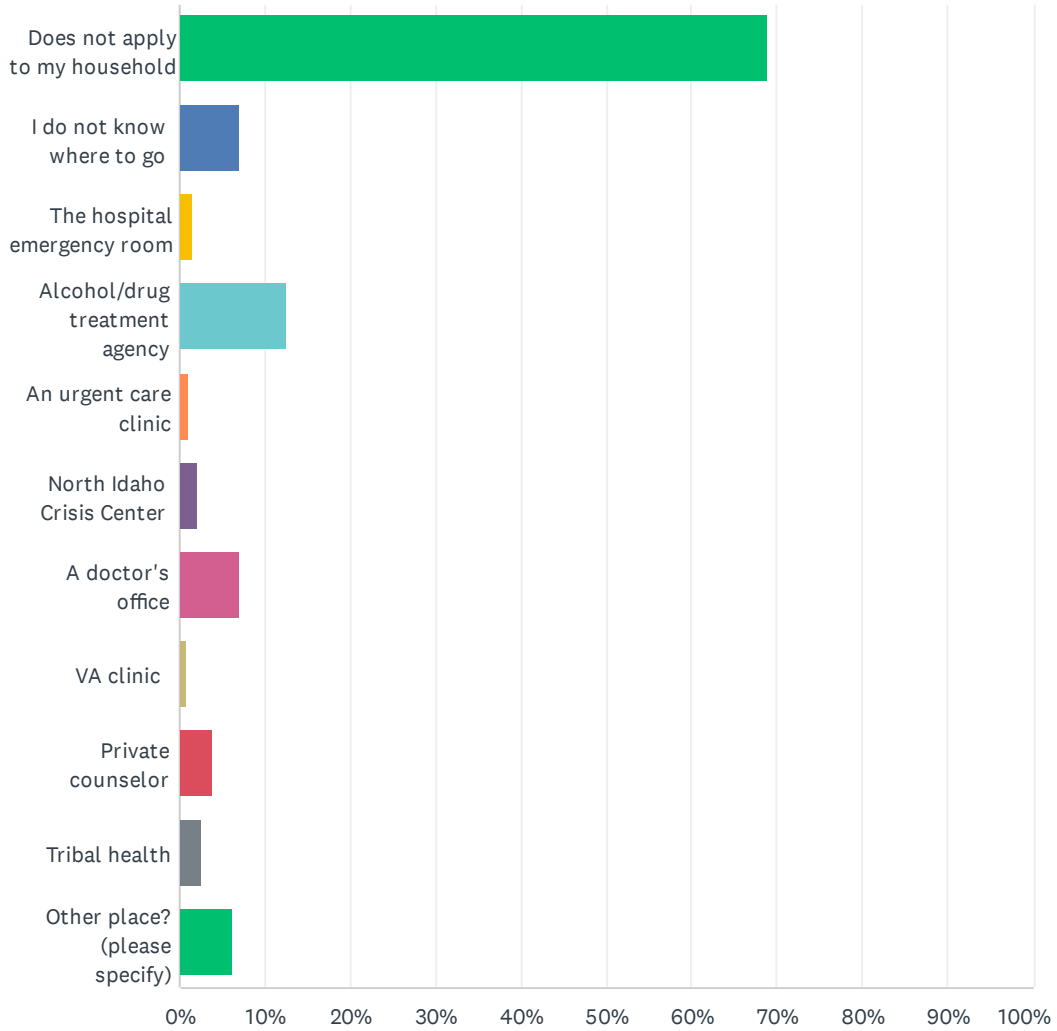


## 2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
Does not apply to my household	26.45%	91
Trusted friend or family member	17.44%	60
The hospital emergency room	4.65%	16
Don't know what resources are available	11.92%	41
Community mental health center	15.12%	52
A walk-in-clinic	7.56%	26
A doctor's office	29.65%	102
Tribal Health	4.07%	14
Volunteer clinics like Snake River Clinic, Bonner Partners in Care, etc.	1.16%	4
CHAS, Heritage Health	16.57%	57
VA clinic	1.16%	4
Pastor or priest	8.14%	28
Other (please specify)	8.14%	28
Total Respondents: 344		

### Q32 If you or someone in your household needed alcohol/drug treatment, where would you go? (Check ALL that apply)

Answered: 344 Skipped: 57



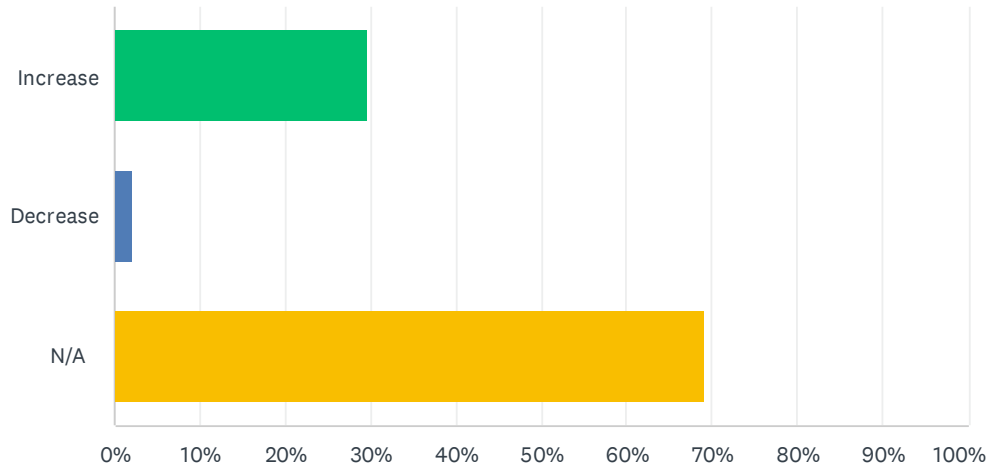
## 2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
Does not apply to my household	68.90%	237
I do not know where to go	6.98%	24
The hospital emergency room	1.45%	5
Alcohol/drug treatment agency	12.50%	43
An urgent care clinic	1.16%	4
North Idaho Crisis Center	2.03%	7
A doctor's office	6.98%	24
VA clinic	0.87%	3
Private counselor	3.78%	13
Tribal health	2.62%	9
Other place? (please specify)	6.10%	21
Total Respondents: 344		



### Q33 Did the need for this service (mental health, alcohol/drug treatment) increase or decrease AFTER the COVID-19 Pandemic?

Answered: 344 Skipped: 57



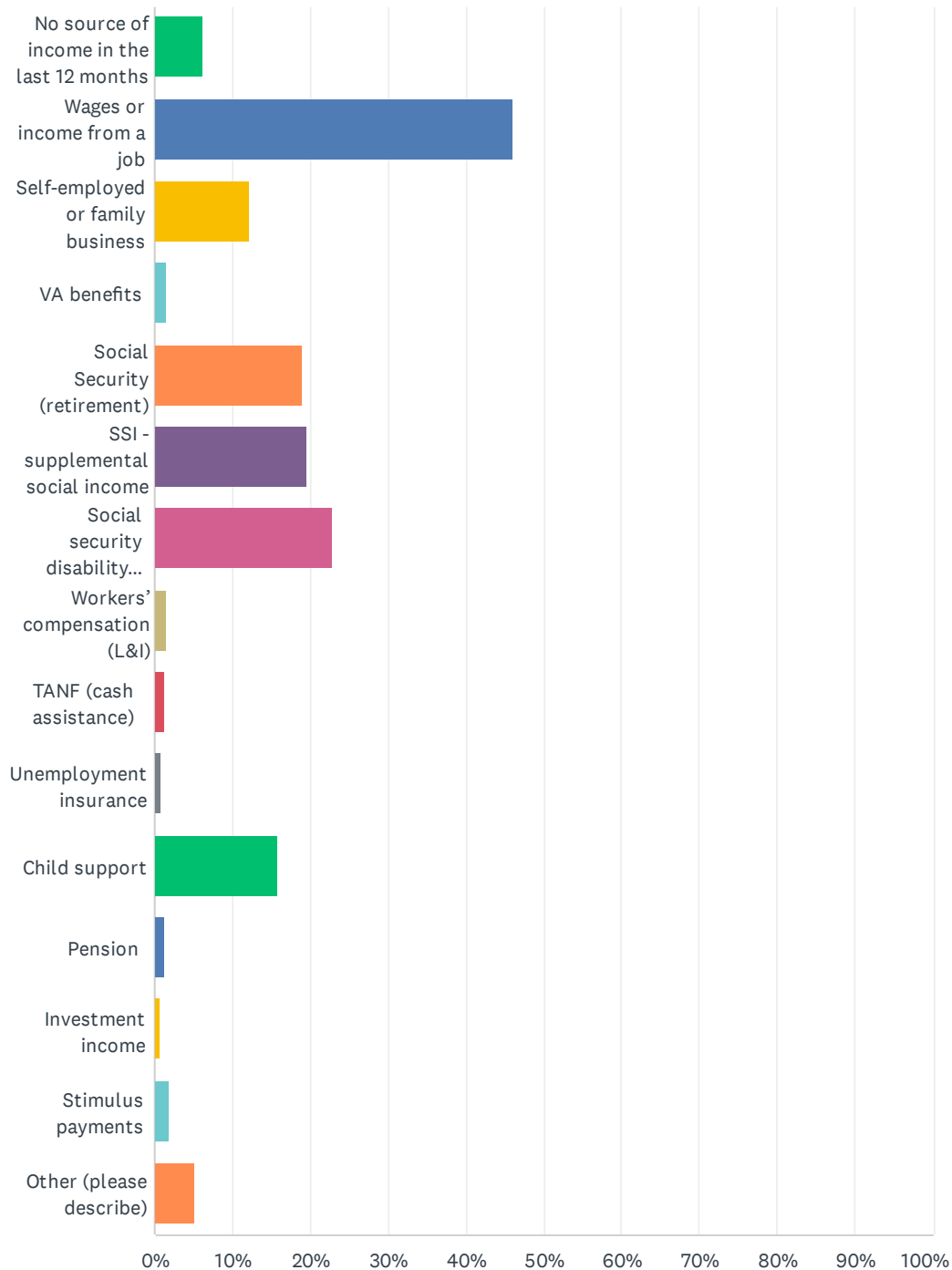
ANSWER CHOICES	RESPONSES	
Increase	29.65%	102
Decrease	2.03%	7
N/A	69.19%	238
Total Respondents: 344		

## Q34 Can you tell us about that experience?

Answered: 80 Skipped: 321

**Q35 Here is a list of common sources of household income. Which of these has been a source of income for anyone in your home during the last 12 months?(Check ALL that apply)**

Answered: 328 Skipped: 73



## 2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
No source of income in the last 12 months	6.10%	20
Wages or income from a job	46.04%	151
Self-employed or family business	12.20%	40
VA benefits	1.52%	5
Social Security (retirement)	18.90%	62
SSI - supplemental social income	19.51%	64
Social security disability insurance	22.87%	75
Workers' compensation (L&I)	1.52%	5
TANF (cash assistance)	1.22%	4
Unemployment insurance	0.91%	3
Child support	15.85%	52
Pension	1.22%	4
Investment income	0.61%	2
Stimulus payments	1.83%	6
Other (please describe)	5.18%	17
<b>Total Respondents: 328</b>		

### Q36 Including yourself, how many persons in these age groups that live in your household worked for pay at any time in the last 12 months?

Answered: 328 Skipped: 73

ANSWER CHOICES	RESPONSES	
16-18 years old	42.99%	141
19-64 years old	88.41%	290
65 and up	50.00%	164

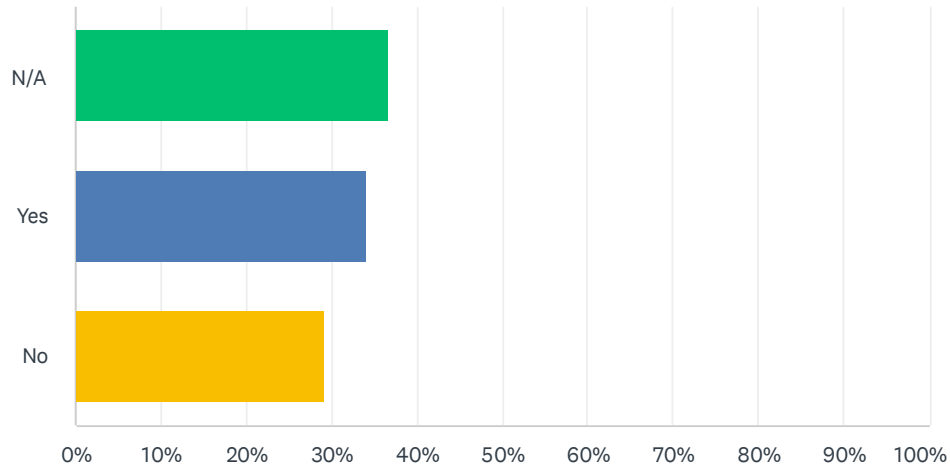
**Q37 In the last 12 months, what was your average estimated total MONTHLY household income from all sources? (take home pay from all sources)**

Answered: 328 Skipped: 73

ANSWER CHOICES	RESPONSES	
Dollars per month	100.00%	328

### Q38 Has getting or keeping a good job been hard for you or anyone in your home in the last 12 months?

Answered: 328 Skipped: 73



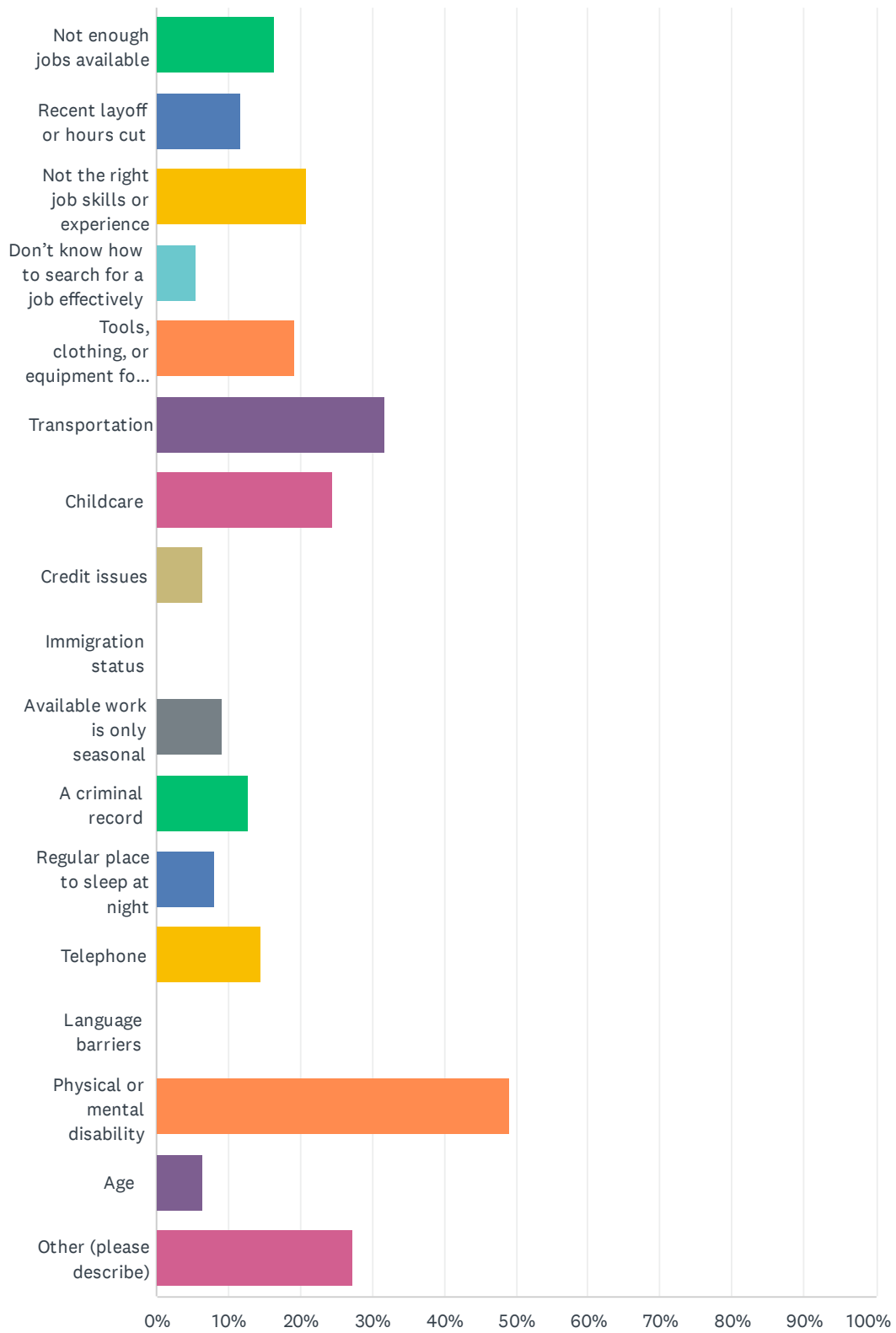
ANSWER CHOICES	RESPONSES	
N/A	36.59%	120
Yes	34.15%	112
No	29.27%	96
<b>TOTAL</b>		<b>328</b>

Q39 If yes, what's been hard about getting or keeping a good job? (Check ALL that apply)

Answered: 110 Skipped: 291



# 2024 Community Needs Assessment Participant Survey

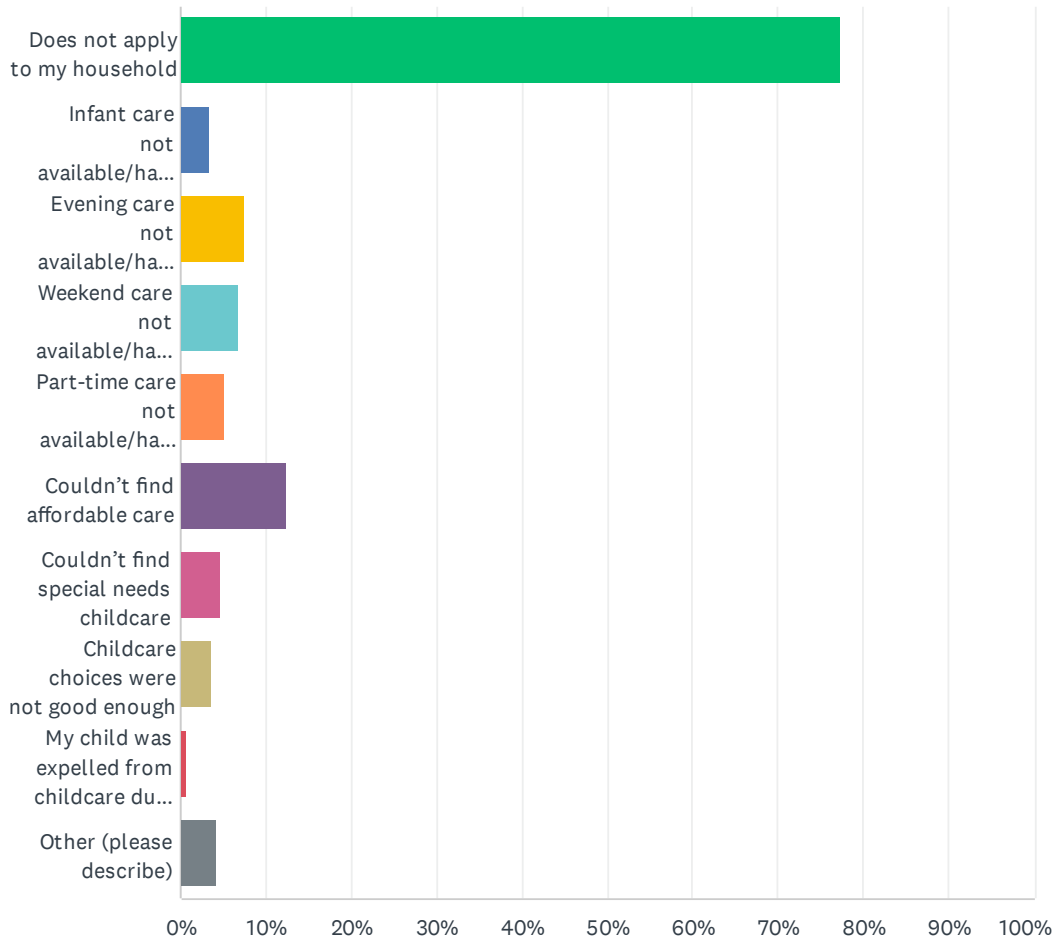


## 2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
Not enough jobs available	16.36%	18
Recent layoff or hours cut	11.82%	13
Not the right job skills or experience	20.91%	23
Don't know how to search for a job effectively	5.45%	6
Tools, clothing, or equipment for the job	19.09%	21
Transportation	31.82%	35
Childcare	24.55%	27
Credit issues	6.36%	7
Immigration status	0.00%	0
Available work is only seasonal	9.09%	10
A criminal record	12.73%	14
Regular place to sleep at night	8.18%	9
Telephone	14.55%	16
Language barriers	0.00%	0
Physical or mental disability	49.09%	54
Age	6.36%	7
Other (please describe)	27.27%	30
Total Respondents: 110		

### Q40 If childcare was/is an issue for you, what problems did/do you have? (Check ALL that apply)

Answered: 326 Skipped: 75

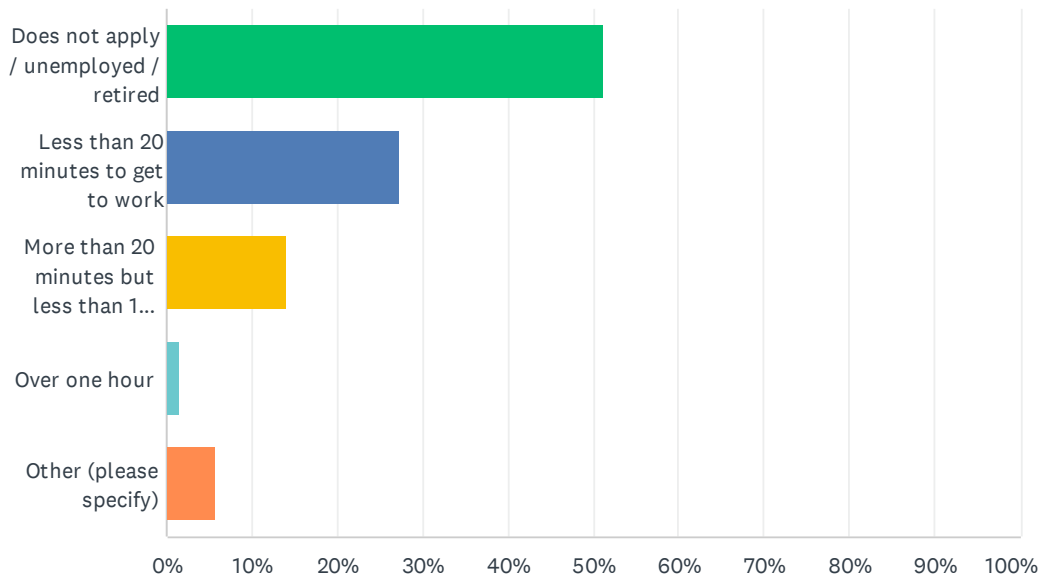


## 2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
Does not apply to my household	77.30%	252
Infant care not available/hard to find	3.37%	11
Evening care not available/hard to find	7.36%	24
Weekend care not available/hard to find	6.75%	22
Part-time care not available/hard to find	5.21%	17
Couldn't find affordable care	12.27%	40
Couldn't find special needs childcare	4.60%	15
Childcare choices were not good enough	3.68%	12
My child was expelled from childcare due to behavior problems	0.61%	2
Other (please describe)	4.29%	14
Total Respondents: 326		

## Q41 How much time does it usually take you to get to work?

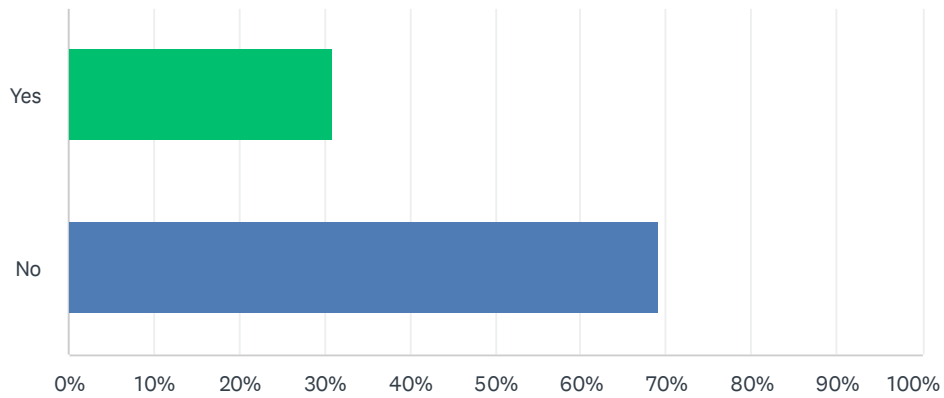
Answered: 326 Skipped: 75



ANSWER CHOICES	RESPONSES	
Does not apply / unemployed / retired	51.23%	167
Less than 20 minutes to get to work	27.30%	89
More than 20 minutes but less than 1 hour	14.11%	46
Over one hour	1.53%	5
Other (please specify)	5.83%	19
<b>TOTAL</b>		<b>326</b>

## Q42 Have you served as a volunteer anywhere in the last 12 months?

Answered: 326 Skipped: 75



ANSWER CHOICES	RESPONSES	
Yes	30.98%	101
No	69.02%	225
TOTAL		326

## Q43 Where did you volunteer?

Answered: 100 Skipped: 301

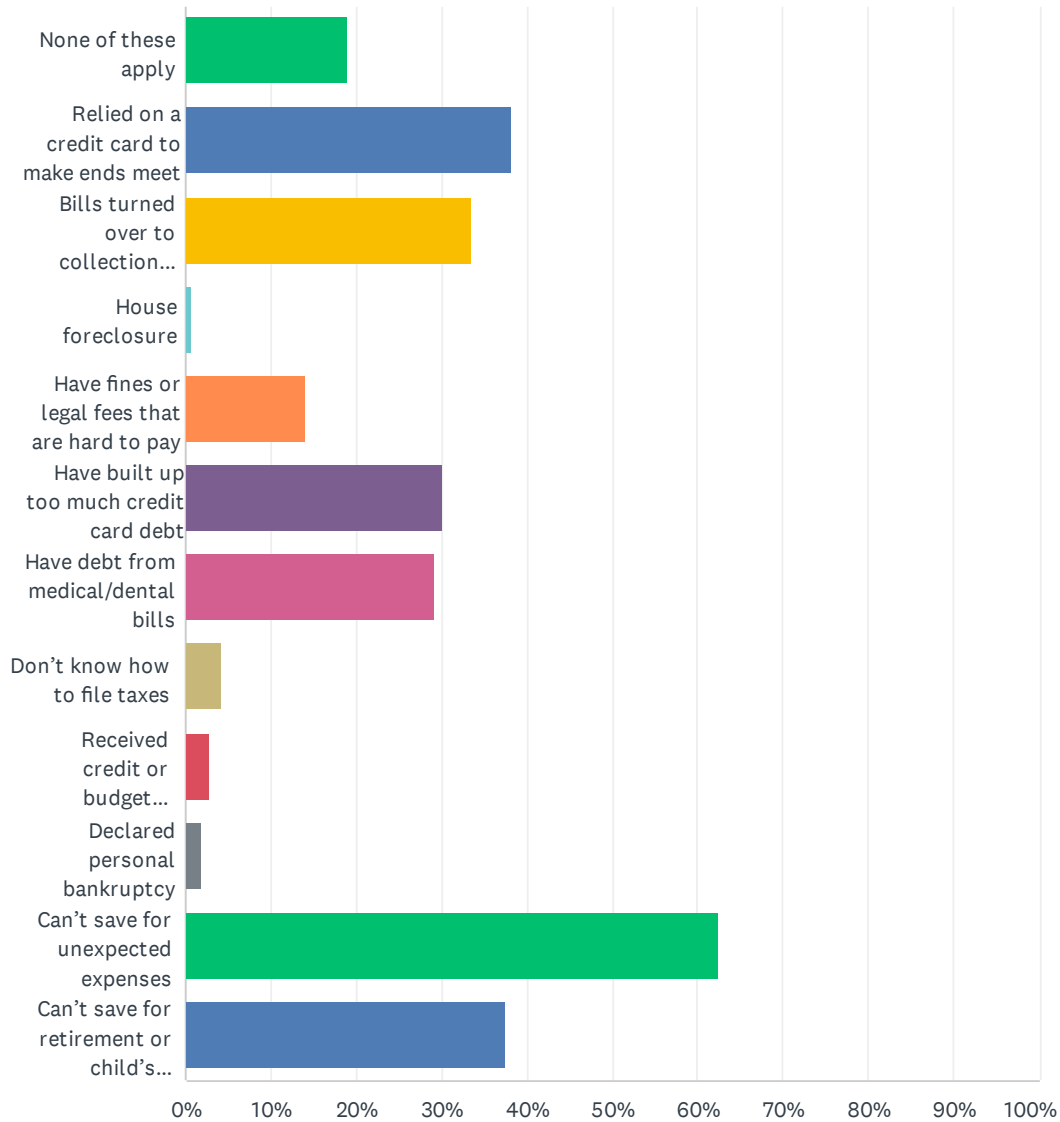
## Q44 How many hours per week did you volunteer?

Answered: 97 Skipped: 304



### Q45 Which of these situations have applied to you or anyone in your home in the last 12 months? (Check ALL that apply)

Answered: 322 Skipped: 79

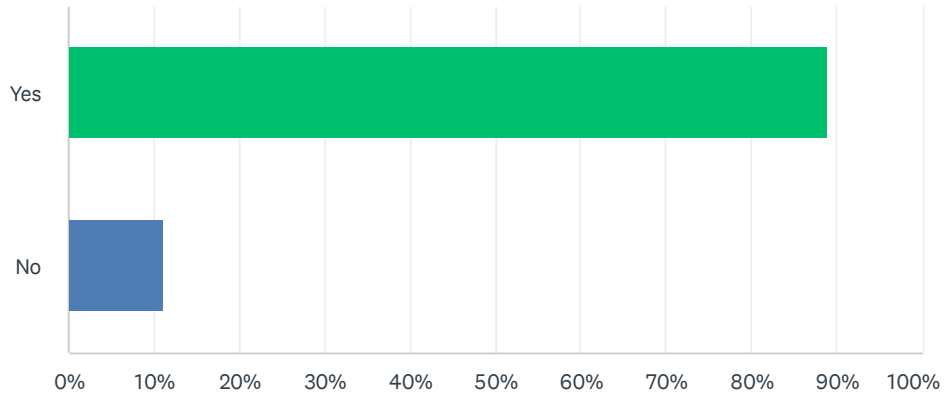


## 2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
None of these apply	18.94%	61
Relied on a credit card to make ends meet	38.20%	123
Bills turned over to collection agency	33.54%	108
House foreclosure	0.62%	2
Have fines or legal fees that are hard to pay	13.98%	45
Have built up too much credit card debt	30.12%	97
Have debt from medical/dental bills	29.19%	94
Don't know how to file taxes	4.35%	14
Received credit or budget counseling	2.80%	9
Declared personal bankruptcy	1.86%	6
Can't save for unexpected expenses	62.42%	201
Can't save for retirement or child's education	37.58%	121
Total Respondents: 322		

## Q46 Do you have a checking account?

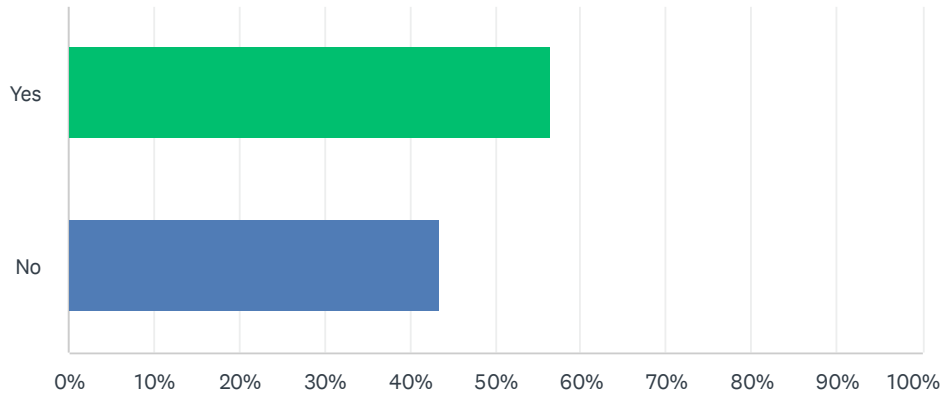
Answered: 322 Skipped: 79



ANSWER CHOICES	RESPONSES	
Yes	88.82%	286
No	11.18%	36
TOTAL		322

## Q47 Have you ever claimed the Earned Income Tax Credit (EITC)?

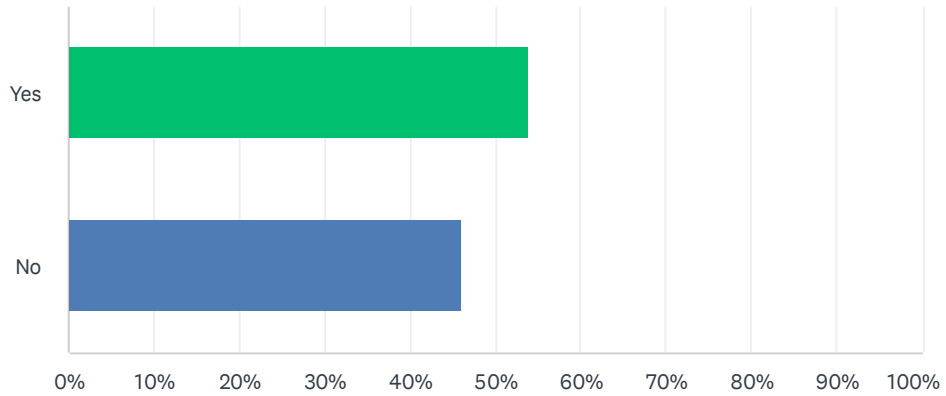
Answered: 322 Skipped: 79



ANSWER CHOICES	RESPONSES	
Yes	56.52%	182
No	43.48%	140
TOTAL		322

## Q48 Have you ever claimed the Child Tax Credit (CTC)?

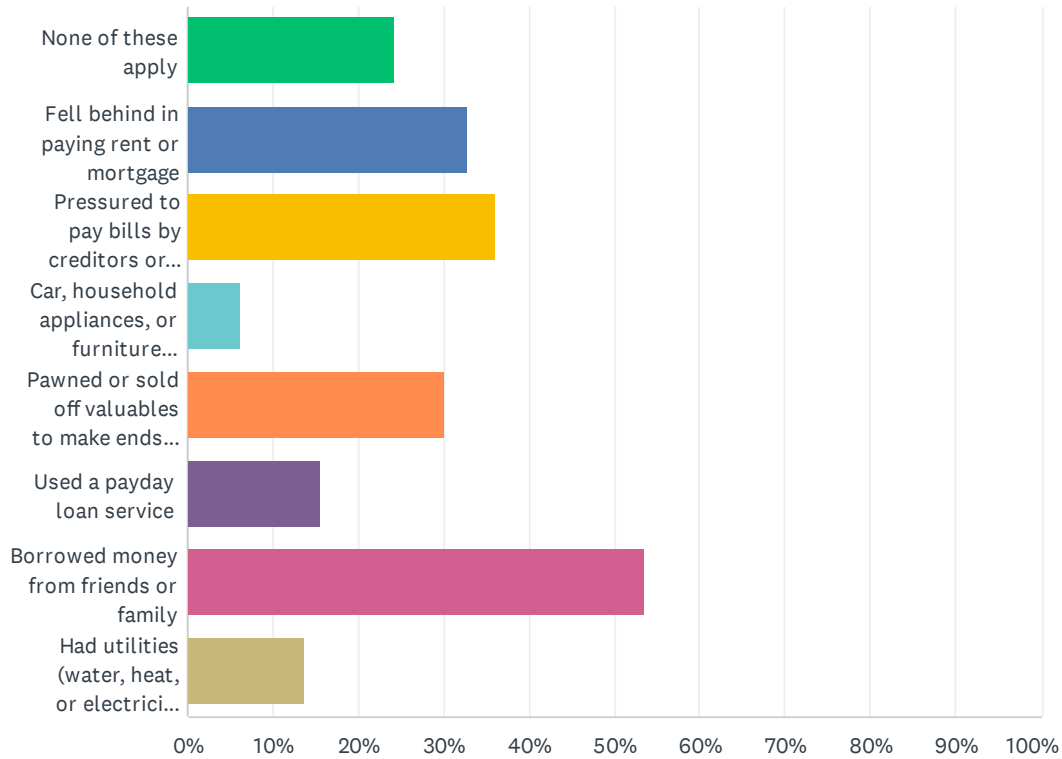
Answered: 322 Skipped: 79



ANSWER CHOICES	RESPONSES	
Yes	54.04%	174
No	45.96%	148
TOTAL		322

## Q49 Did any of the following things happen to you in the last 12 months? (Check ALL that apply)

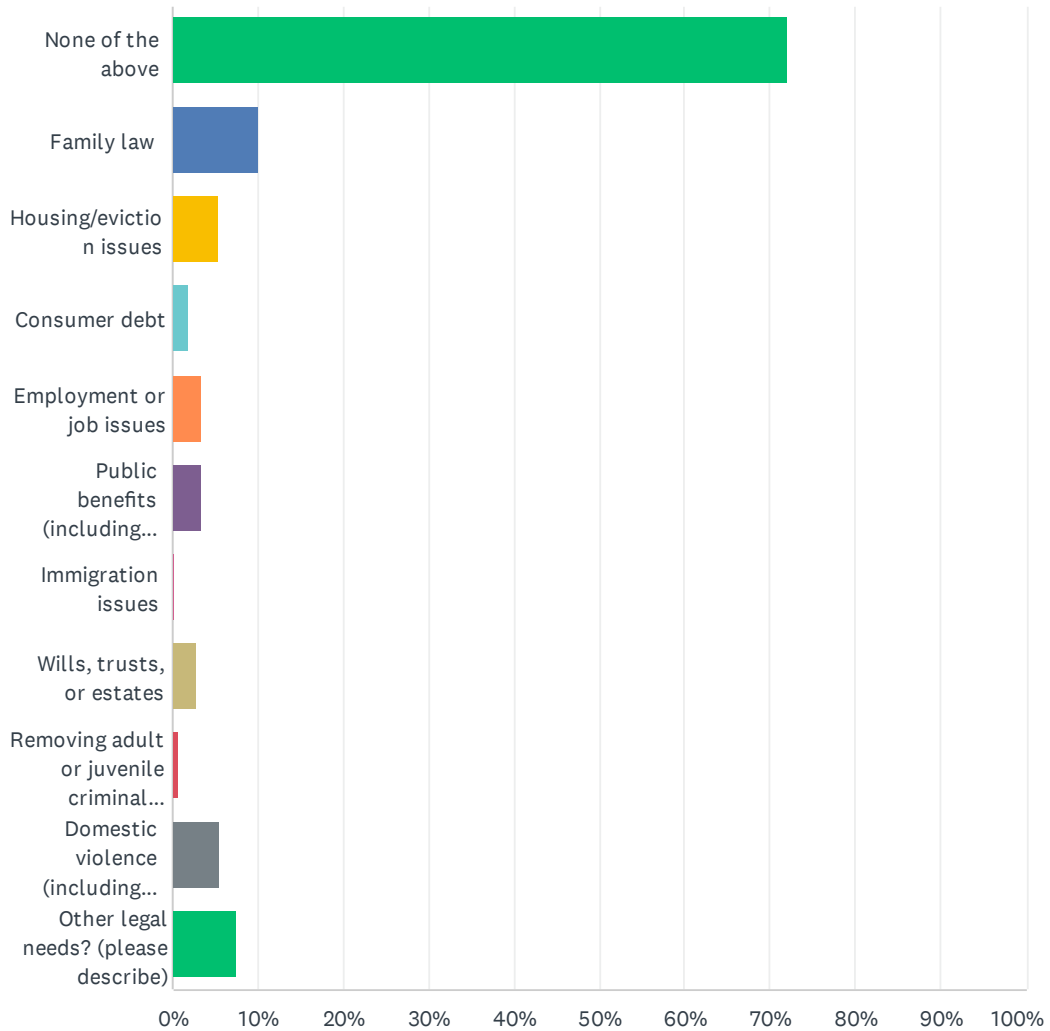
Answered: 322 Skipped: 79



ANSWER CHOICES	RESPONSES	
None of these apply	24.22%	78
Fell behind in paying rent or mortgage	32.92%	106
Pressured to pay bills by creditors or bill collectors	36.02%	116
Car, household appliances, or furniture repossessed	6.21%	20
Pawned or sold off valuables to make ends meet	30.12%	97
Used a payday loan service	15.53%	50
Borrowed money from friends or family	53.42%	172
Had utilities (water, heat, or electricity) shut off	13.66%	44
Total Respondents: 322		

### Q50 Has anyone in your home needed legal assistance for any of these issues in the last 12 months? (Check ALL that apply)

Answered: 322 Skipped: 79



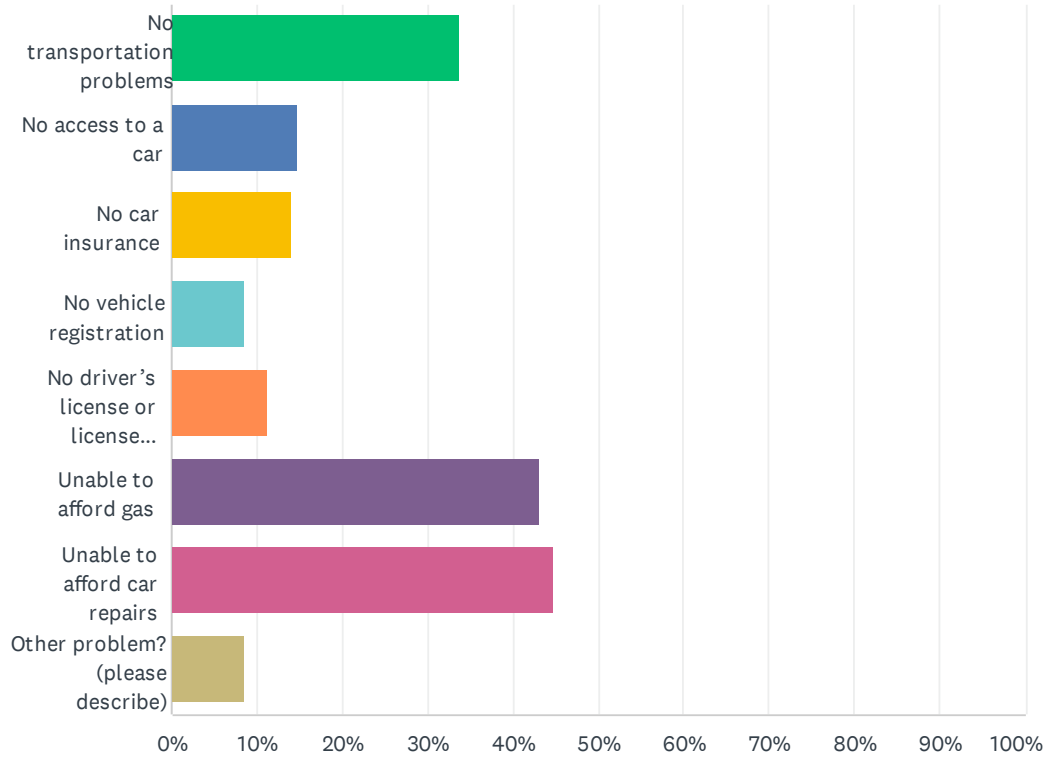
## 2024 Community Needs Assessment Participant Survey

ANSWER CHOICES	RESPONSES	
None of the above	72.05%	232
Family law	9.94%	32
Housing/eviction issues	5.28%	17
Consumer debt	1.86%	6
Employment or job issues	3.42%	11
Public benefits (including denial appeals)	3.42%	11
Immigration issues	0.31%	1
Wills, trusts, or estates	2.80%	9
Removing adult or juvenile criminal records	0.62%	2
Domestic violence (including protection orders)	5.59%	18
Other legal needs? (please describe)	7.45%	24
Total Respondents: 322		



### Q51 In the last 12 months, which of the following transportation problems has your household experienced? (Check ALL that apply)

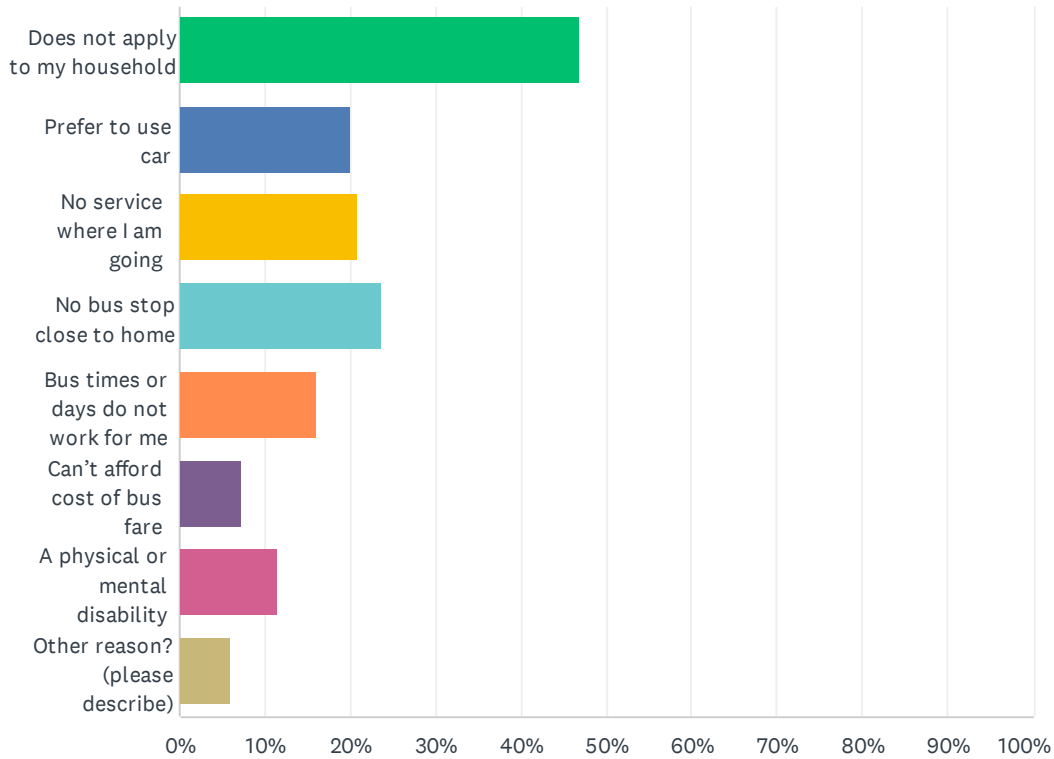
Answered: 320 Skipped: 81



ANSWER CHOICES	RESPONSES	
No transportation problems	33.75%	108
No access to a car	14.69%	47
No car insurance	14.06%	45
No vehicle registration	8.44%	27
No driver's license or license suspended	11.25%	36
Unable to afford gas	43.13%	138
Unable to afford car repairs	44.69%	143
Other problem? (please describe)	8.44%	27
Total Respondents: 320		

## Q52 If the bus or public transit does not work for your household, why not? (Check ALL that apply)

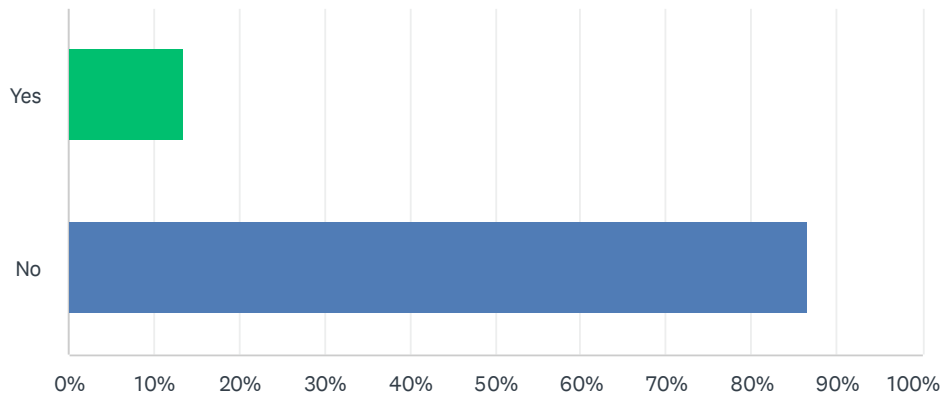
Answered: 320 Skipped: 81



ANSWER CHOICES	RESPONSES	
Does not apply to my household	46.88%	150
Prefer to use car	20.00%	64
No service where I am going	20.94%	67
No bus stop close to home	23.75%	76
Bus times or days do not work for me	15.94%	51
Can't afford cost of bus fare	7.19%	23
A physical or mental disability	11.56%	37
Other reason? (please describe)	5.94%	19
Total Respondents: 320		

### Q53 Have you lost, or turned down, a job due to transportation issues?

Answered: 320 Skipped: 81



ANSWER CHOICES	RESPONSES	
Yes	13.44%	43
No	86.56%	277
<b>TOTAL</b>		<b>320</b>

## Q54 Housing help: Finding a way to help with rent or mortgage

Answered: 319 Skipped: 82

# 2.8★

average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	31.03% 99	5.96% 19	13.79% 44	49.22% 157	319	2.81

## Q55 Childcare

Answered: 319 Skipped: 82

# 1.7★

average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	71.47% 228	3.45% 11	9.40% 30	15.67% 50	319	1.69

## Q56 Basic education/ English as a second language/ GED

Answered: 319 Skipped: 82

**1.6**★  
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	76.18% 243	2.51% 8	7.84% 25	13.48% 43	319	1.59

## Q57 Legal help

Answered: 319 Skipped: 82

1.9★  
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	58.62% 187	8.46% 27	15.67% 50	17.24% 55	319	1.92

## Q58 Food: Help getting enough food

Answered: 319 Skipped: 82

3.2★  
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	14.73% 47	4.70% 15	28.53% 91	52.04% 166	319	3.18



## Q59 Nutritious food: Help getting fruits and vegetables

Answered: 319 Skipped: 82

**3.1**   
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	18.18% 58	4.08% 13	23.51% 75	54.23% 173	319	3.14

## Q60 Help with how to buy and cook healthy meals

Answered: 319 Skipped: 82

2.1★

average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	49.84% 159	14.42% 46	14.73% 47	21.00% 67	319	2.07

## Q61 Transportation that meets my needs

Answered: 319 Skipped: 82

2.5★  
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	40.13% 128	6.58% 21	16.61% 53	36.68% 117	319	2.50

## Q62 Affordable medical care

Answered: 319 Skipped: 82


2.9★  
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	30.41% 97	4.08% 13	14.11% 45	51.41% 164	319	2.87

## Q63 Affordable dental care

Answered: 319 Skipped: 82

**3.1**   
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	24.14% 77	3.45% 11	14.11% 45	58.31% 186	319	3.07

## Q64 Living wage jobs

Answered: 319 Skipped: 82

2.7★  
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	39.50% 126	2.51% 8	9.72% 31	48.28% 154	319	2.67

## Q65 Help with heating/electric bills

Answered: 319 Skipped: 82

**3.3**★  
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	17.55% 56	3.45% 11	15.67% 50	63.32% 202	319	3.25

## Q66 Mental health services/family counseling

Answered: 319 Skipped: 82

2.5★  
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	39.81% 127	7.84% 25	14.73% 47	37.62% 120	319	2.50



## Q67 Drug/alcohol treatment and counseling

Answered: 319 Skipped: 82

**1.6**★  
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	75.24% 240	5.64% 18	8.15% 26	10.97% 35	319	1.55

## Q68 Help with basic finances (budgeting/savings/credit/etc.)

Answered: 319 Skipped: 82

2.4★  
average rating



	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	42.63% 136	6.27% 20	23.51% 75	27.59% 88	319	2.36

## Q69 Domestic violence services

Answered: 319 Skipped: 82

1.5★  
average rating




	DOES NOT APPLY	NOT IMPORTANT	SEMI-IMPORTANT	IMPORTANT	TOTAL	WEIGHTED AVERAGE
☆	78.06% 249	3.13% 10	5.64% 18	13.17% 42	319	1.54

## Q70 Housing help: Finding a way to help with rent or mortgage

Answered: 316 Skipped: 85

2.0   
average rating




	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
	26.90% 85	55.70% 176	12.97% 41	4.43% 14	316	1.95

## Q71 Childcare

Answered: 316 Skipped: 85

1.4   
average rating




	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
	70.57% 223	19.62% 62	6.96% 22	2.85% 9	316	1.42

## Q72 Basic education / English as a second language / GED

Answered: 316 Skipped: 85

**1.4**   
average rating



	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
	78.80% 249	6.33% 20	8.86% 28	6.01% 19	316	1.42

## Q73 Legal help

Answered: 316 Skipped: 85


1.5   
average rating




	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
😊	60.13% 190	30.06% 95	7.91% 25	1.90% 6	316	1.52

## Q74 Food: Help getting enough food

Answered: 316 Skipped: 85

2.7   
average rating



	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
	15.51% 49	23.10% 73	41.46% 131	19.94% 63	316	2.66




## Q75 Nutritious food: Help getting fruits and vegetables

Answered: 316 Skipped: 85

2.5   
average rating




	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
	18.99% 60	30.70% 97	33.54% 106	16.77% 53	316	2.48

## Q76 Help with how to buy and cook nutritious meals

Answered: 316 Skipped: 85

1.9   
average rating



	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
	50.32% 159	18.35% 58	19.94% 63	11.39% 36	316	1.92

## Q77 Transportation that meets my needs

Answered: 316 Skipped: 85

**1.9**   
average rating




	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
😊	40.51% 128	35.13% 111	17.09% 54	7.28% 23	316	1.91

## Q78 Affordable medical care

Answered: 316 Skipped: 85

2.2   
average rating




	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
	33.86% 107	31.01% 98	19.30% 61	15.82% 50	316	2.17

## Q79 Affordable dental care

Answered: 316 Skipped: 85

2.1   
average rating



	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
	27.53% 87	46.84% 148	15.82% 50	9.81% 31	316	2.08

## Q80 Living wage jobs

Answered: 316 Skipped: 85

**1.8**   
average rating




	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
😊	42.72% 135	41.46% 131	12.97% 41	2.85% 9	316	1.76

## Q81 Help with heating/electric bills

Answered: 316 Skipped: 85

2.4   
average rating




	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
	17.09% 54	39.56% 125	31.01% 98	12.34% 39	316	2.39

## Q82 Mental health services/family counseling

Answered: 316 Skipped: 85

1.9   
average rating



	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
	45.89% 145	29.75% 94	12.66% 40	11.71% 37	316	1.90




## Q83 Drug/alcohol treatment and counseling

Answered: 316 Skipped: 85

1.4   
average rating



	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
	77.85% 246	10.44% 33	7.59% 24	4.11% 13	316	1.38

## Q84 Help with basic finances (budgeting/savings/credit/etc.)

Answered: 316 Skipped: 85

**1.8**   
average rating



	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
😊	50.32% 159	26.58% 84	18.99% 60	4.11% 13	316	1.77

## Q85 Domestic violence services

Answered: 316 Skipped: 85

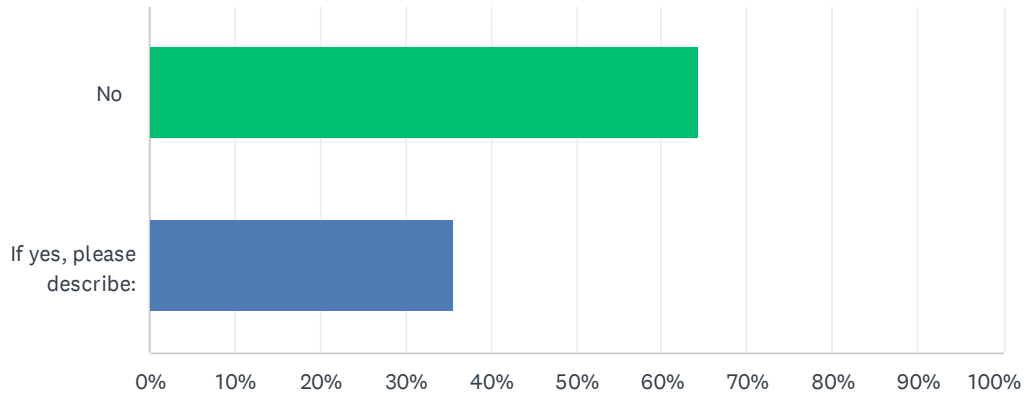
**1.3**   
average rating



	DOES NOT APPLY	NOT EASY	SEMI-EASY	EASY	TOTAL	WEIGHTED AVERAGE
😊	82.91% 262	8.23% 26	6.96% 22	1.90% 6	316	1.28

## Q86 Were there any gaps in services that you needed but there were no resources available for help?

Answered: 306 Skipped: 95



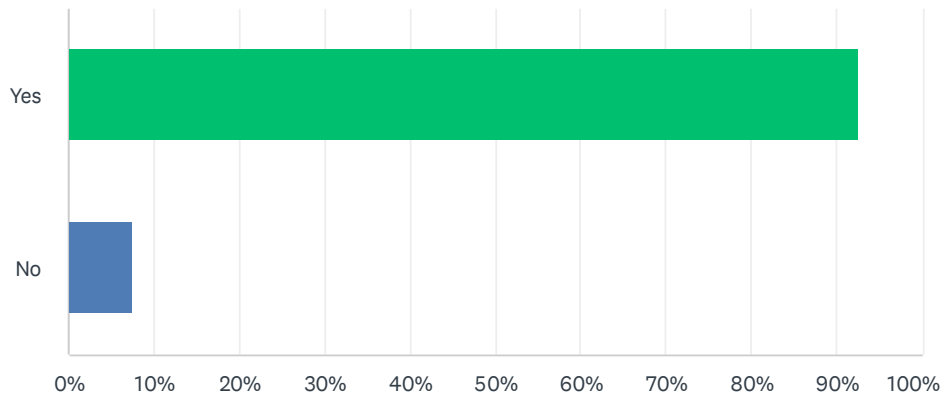
ANSWER CHOICES	RESPONSES	
No	64.38%	197
If yes, please describe:	35.62%	109
<b>TOTAL</b>		<b>306</b>

**Q87 What change would need to happen in your life or in the community that would help you reach your goals?**

Answered: 282 Skipped: 119

## Q88 Would you like to enter to win the gift card or have us contact you?

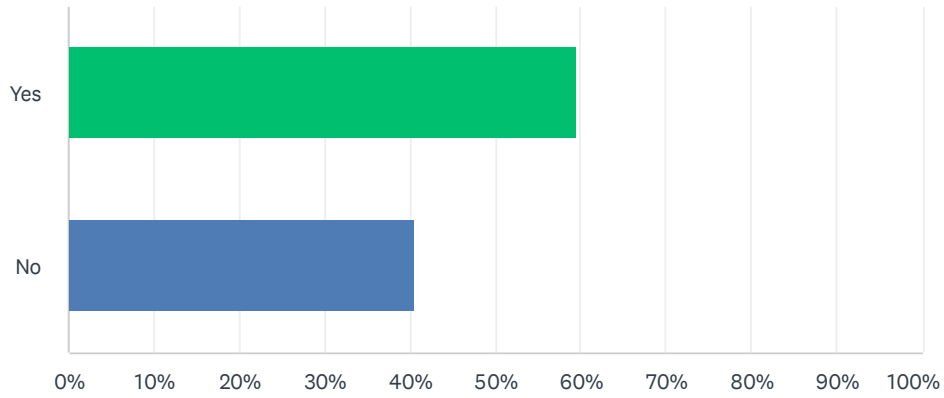
Answered: 312 Skipped: 89



ANSWER CHOICES	RESPONSES	
Yes	92.63%	289
No	7.37%	23
TOTAL		312

## Q89 Please contact me regarding services offered by Community Action Partnership.

Answered: 303 Skipped: 98



ANSWER CHOICES	RESPONSES	
Yes	59.41%	180
No	40.59%	123
TOTAL		303

## Q90 Let us know who to contact:

Answered: 274 Skipped: 127

ANSWER CHOICES	RESPONSES	
First name	100.00%	274
Last name	100.00%	274
	0.00%	0
	0.00%	0
	0.00%	0



## Q91 What is the best number to reach you?

Answered: 259 Skipped: 142

ANSWER CHOICES	RESPONSES	
Phone number	100.00%	259
	0.00%	0

## Q92 If email is a good form of communication, please enter below.

Answered: 248 Skipped: 153

ANSWER CHOICES	RESPONSES	
Email address	100.00%	248

## Q93 Please enter your mailing address below.

Answered: 268 Skipped: 133

ANSWER CHOICES	RESPONSES	
Mailing address	100.00%	268
Street address line 2	0.00%	0
City	99.63%	267
State	98.51%	264
Zip code	99.63%	267
Country	0.00%	0