

2021
Impact
Report



Helping People. Changing Lives.

**community
Action**®

PARTNERSHIP

AMERICA'S POVERTY FIGHTING NETWORK

Professional Development

CAP staff engaged in many trainings this past year:

AAA	309 staff hours
Admin	113 staff hours
CS	840
Wx	155

Marco Antonio Ortiz
AAA Ombudsman, Lewiston office



Hosted by The Prosperity Agenda, 22 CAP staff participated in FCC trainings from each department

Family Centered Coaching equips staff with the mindset, tools, and skills to work with families holistically towards financial wellness.

- **Center on Family**
- **Integrate Case Management**
- **Bake in Racial Equity**





Look who is a ROMA Implementer!

Kim Spencer, Community Services Manager
Coeur d'Alene office





Hours of Agency
Capacity Building

Total # of volunteer hours donated
to the agency

10,705

Total # of volunteer hours donated
by individuals with low-incomes

5492

Dimensions of Poverty

- **Food and Nutrition**
- **Warmth (heating & clothing)**
- **Housing**
- **Physical & Mental Health**
- **Income**

- **Mobility (Transportation)**
- **Safe and Thriving Children**
- **Growth Mindset**
- **Education**
- **Financial Resilience**
- **Employment**
- **Social Networks**

Goals and Outcomes

- Within each dimension of poverty, Community Action Agencies have identified a key goal for individuals and families.
- An outcome is a change in condition, attitude, knowledge or behavior necessary to achieve particular goals.

Gail Lombardi, Family Coach, Lewiston office



Food & Nutrition



Households experience less food Insecurity

Community Services

Individuals served: N **5240** NC **4048**

Food boxes: N **5,544** NC **2886**

Total lbs. distributed: N 800,000+
NC 965,521

AAA

Congregate Meals served: 35,673

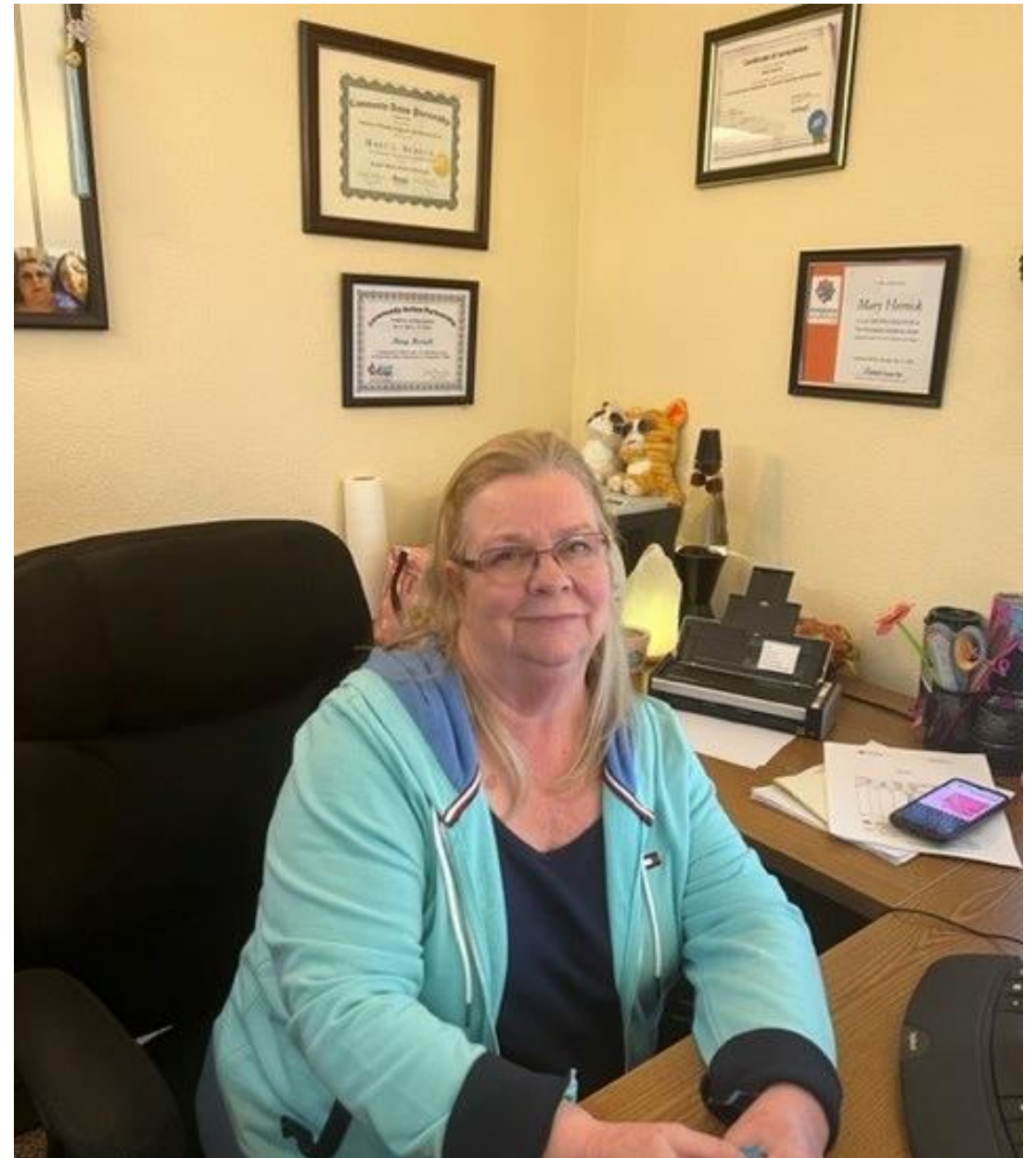
Home Delivered Meals served: 23,394

Mary Orr, CEL, St. Maries office



Warmth

Debi Neumaier, Energy Assistance Specialist,
Coeur d'Alene office





Households maintain safe, continuous, & affordable home energy

In 2021, we provided regular energy assistance to:

- 6,698 **(2,565)** households in N w/ 1,892 **(1,686)** Crisis applications
- 3,505 **(1,594)** households in NC w/ 1,100 **(851)** Crisis applications
- 465 **(376)** households in Asotin County w/ 557 **(547)** LIRAP
- Potential factors in increase in numbers:
 - More households needing assistance
 - More households reached off the IDHW SNAP list
 - Sent applications to all of last years Asotin applications



Average reduction of home energy burden

CAP Wx completed 161 (114 (117) ID & 47 (28) WA) homes in 2021:

- Energy burden – amount of annual energy cost compared to annual income. Low-income family's energy burden rose to 13.9% as compared to non-low income @ 3% (4-1/2 times that of non-low income households). The low-income percentage has increased from previous years, but the non-low income has remained the same.
- Because of our weatherization program and the energy efficient measures we perform on the home, we help reduce energy burden by as much as 25%.
- Median energy burden by race due to inefficient housing:
 - Black households - 43% higher
 - Hispanic households - 20% higher
 - Native American households – 45% higher

Housing

Shirley Paulison, CEL, Sandpoint office



Households
experience
increased
housing
stability

CAP Housing maintains safe affordable housing for low-income families:

- Clearwater Terrace – 10 out of 10 units
- Six Pines – 6 out of 6 units.
- Ponderosa Court – 4 out of 4 units
- Rancher Duplex – 2 out of 2 units
- Hillcrest – 8 out of 8 units
- Fairview Terrace – 11 out of 11 units
- Total – 41 out of 41 units

Households experience increased housing stability

The number of individuals experiencing homelessness who obtained safe temporary shelter: 46

The number of individuals who obtained safe and affordable housing: 191

The number of individuals who avoided eviction: 537

The number of individuals who avoided foreclosure: 15

Mobility



Households experience greater ease of mobility.

4099 rides provided to and from doctor/specialist appointments and other errands provided by contracted providers.

Gas vouchers were provided to 226 individuals to get to their doctor/specialist appointments.

Transportation services were provided to 171 individuals. Bus passes, bus transport, support for auto purchase or repair.



Physical & Mental Health



Households have increased access to healthcare to meet their needs

AAA

The number of seniors who maintained an independent living situation: 323

The number of individuals with disabilities who maintained an independent living situation: 161

The number of individuals with a chronic illness who maintained an independent living situation: 20

Vision screening referrals: 38

Homemaker hours provided to seniors: 7754

Respite hours provided to seniors: 4266

Todd Holcomb, Community Engagement Project Manager



Income

Shelly Bentley, CEL , Grangeville office



Households who report increased income (earned and unearned)

CAP's Wx program helps to reduce energy costs:

- On average, low-income families spend about \$1900 annually on energy bills.
- The program's energy upgrades save families an average of \$475 annually in heating and cooling costs, with additional energy and cost savings from lighting and appliance upgrades.
- That means families have more money for other necessities, such as food, groceries, medicine, clothing, and other essentials.
- For every federal dollar spent there is an annual energy cost savings of \$2.81 over the lifetime of the measure.
- Weatherization returns \$2.78 in non-energy benefits for every \$1.00 invested in the program. (\$514 in out of pocket medical expenses and \$583 in fewer missed days of work)



Households have more income.

532 Households received Financial Coaching/Counseling in 2021 leading to increased understanding of budgeting, banking, savings, goal setting and their own financial wellness.

62 individuals received Emergency clothing assistance/referrals

133 individuals received supplies for employment in order to maintain or increase their income.

Carol Patterson, Contract & Compliance Manager, Lewiston office

Mona Jack, APS Supervisor, Lewiston office

Alyssa Hallman, APS, Lewiston office

Safe & Thriving Children



Safe & Thriving Children

Board member and coalition member for the LC Valley Resilience Coalition.

- 11 coalition meetings a year, each focusing on trauma informed communities, resilient children and Adverse Childhood Experiences.
- 3rd Annual Conference, 132 participants, provided virtually, for parents, professionals and anyone else who would like to join.



Growth Mindset

Darrell Rickard, Food Bank Program
Manager, Coeur d' Alene



Households perceive a greater sense of control over the events that affect them

Individuals who increased skills, knowledge, and abilities to enable them to work with CAP to improve conditions in the community: **253**

Legal Aid, **106** hours

Catherine Yancey, CEL, Kellogg office



The Food Bank

DONATIONS MAY BE LEFT AT THE BACK OF THE BUILDING

COMMUNITY ACTION PARTNERSHIP
EMERGENCY FOODS & FINANCIAL NETWORKS

Employment

We envision a community where:

- All people have sufficient money, relationships and meaning in their lives to thrive.
- Everyone is equipped to fully achieve his potential.
- Each person is valued and all are meeting their needs.

Households have increased education & training necessary to reach their full potential

CAP provided snacks and school supplies to 75 pre-k children in the LC Valley during a kindergarten readiness bootcamp offered in July and August 2021.

Financial Coaching was offered to all participating families.

Natasha Carcas, CEL, Lewiston office



Employment





Households Experience improved employment

Career Coaching: **16**

Job referrals: **30**

Unemployed adults who obtained employment, up to a living wage: **62**

Courtney Kimberling, CEL, Moscow office



Social Networks



Households have expanded social networks and connections

CAP manager at Fairview Terrace host events during the year for the tenants to help bring them together in a social setting:

- Annual Events:
 - Celebrate birthdays - quarterly
 - Social time – weekly (ice cream, popcorn, cookies, etc.)
- Spring activities:
 - Plant the community garden with vegetables and flowers.
 - Spring BBQ
 - Redecorate gazebo area
- Summer activities:
 - BBQs for the residents - occasional
 - 4th of July activities
 - Hang up summer gazebo lights
 - Monthly dinner
- Fall activities:
 - Clean out the community garden
 - Decorate for fall harvest
 - Halloween party
 - Hang up fall lights on gazebo
 - Monthly dinner
- Winter activities:
 - Hang Christmas lights on gazebo
 - Christmas tree and Christmas decorations (including stockings for residents)
 - Christmas party
 - Monthly dinner

Households have expanded social networks and connections

Households that received mediation/customer advocacy interventions from CAP staff: **1351**

Individuals who achieved one or more outcomes: **2574**



Thank you!